SEATAC's Authorized Signatory Portal Handbook



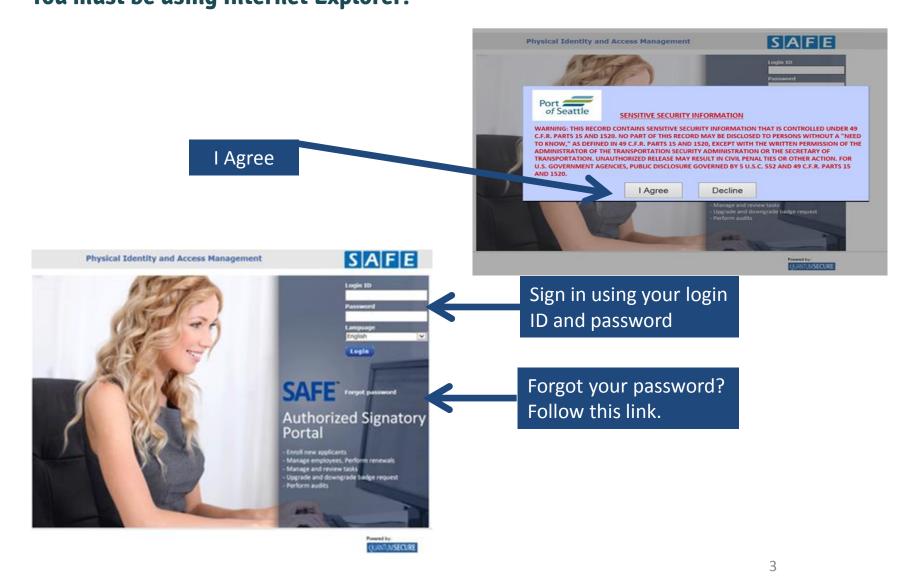
Signatory Portal Handbook



- Logging in (p.3)
- My SAFE (p.4)
- Enrolling a New Applicant (p. 5)
- Processing a Badge Renewal (p.14)
- Processing a Termination (p.17)
- Designating a Badge Lost/Stolen and authorizing a replacement (p.22)
- Requesting a Badge type change (p.25)



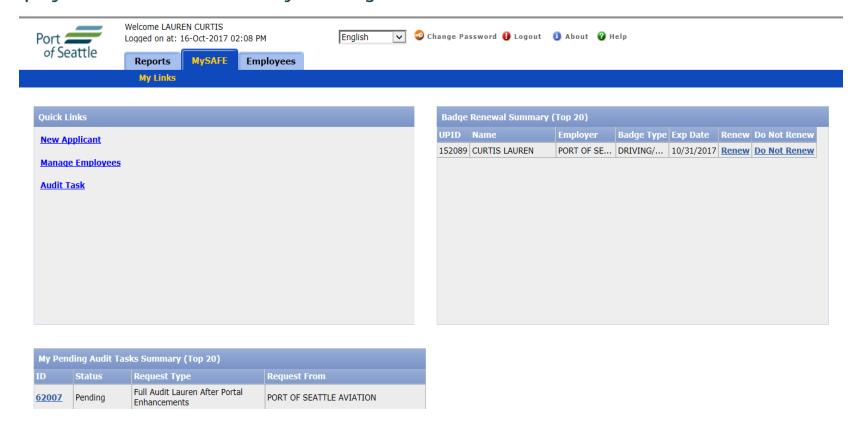
Accessing the Authorized Signatory Portal: https://hosting.portseattle.org/SAFESelfService **You must be using Internet Explorer!**



Signatory Portal



There are three tabs available once you log into the portal (Reports, MySAFE, Employees). The portal will default to the My SAFE tab where nearly all badging related transactions may be completed. Please note that the Badge Renewal Summary pane displays all active employees that are within 60 days of badge renewal.

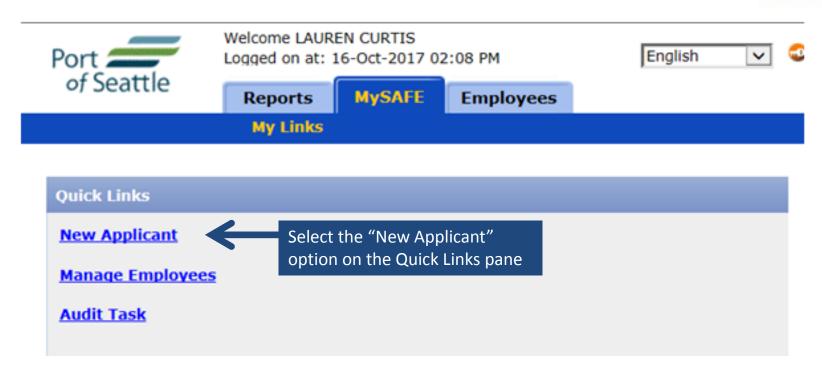






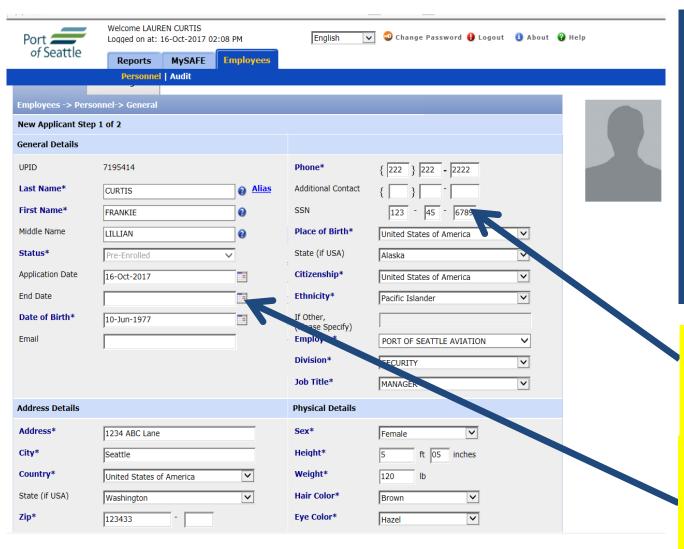
- Signatories have an important role in sponsoring an individual for a security ID Badge. Your responsibility includes verifying the identity of the individual being sponsored by your company.
- The Signatory must validate other personal and biographical information required for mandated background checks consistent with Transportation Security Administration requirements.
- Applicants seeking a security ID badge must submit personal identification that is consistent with Federal I-9 Requirements. Information on acceptable documents may be found at our website:
- http://www.portseattle.org/Employee-Services/ID-Badges/Pages/default.aspx
- Applicants must present original, valid and unexpired documents, in person, to the Credential Center when applying for a new badge.





- Once identity has been verified, it is a "best practice" to enroll the applicant while they are face-to-face and can answer any questions or clarify any information that may be in question.
- **REMEMBER** for the sake of background checks it is critical that the information entered in the SAFE Signatory Portal be complete and accurate!





STEP 1 – Applicant Information

Please note that mandatory fields are highlighted in bold, blue with an asterisk.

All mandatory fields must be completed.

Double check to make sure the SSN is entered and is correct.

End date should be left blank! This is for use in the Credential Center only.



Port =	Welcome LAUREN CURTIS Logged on at: 16-Oct-2017 02:	:08 PM	English 🗸 🥥 Change Password 🌗 Logout 🏮 About 💡 Help				
of Seattle	Reports MySAFE	Employees	_				
	Personnel Audit						
General	Privileges						
Employees -> P	ersonnel-> General						
New Applicant 9	Step 1 of 2	1					
General Details							
UPID	7195414		Phone*	{ 222 } 222 - 2222			
Last Name*	CURTIS	Alias	Iditional Contact	{			
First Name*	FRANKIE	0	SSN	123 - 45 - 6789			
Alias Details							
	Last Name		First Name	Middle Name			
Alias1	SMITH	MARILEE		LILLIAN			
Alias1 Alias2	SMITH	MARILEE		LILLIAN			
	<u></u>	MARILEE					
Alias2	SMITH	MARILEE		2			
Alias2	<u>SMITH</u>	MARILEE	Job Title*	2 App	ly se		
Alias2		MARILEE		2	_		
Alias2 Alias3 Address Details		MARILEE	Physical Details	2 App	_		
Alias2 Alias3 Address Details Address*	1234 ABC Lane	MARILEE	Physical Details Sex*	MANAGER Female	_		
Alias2 Alias3 Address Details Address* City*	1234 ABC Lane Seattle		Physical Details Sex* Height*	MANAGER Female 5 ft 05 inches			
Alias2 Alias3 Address Details Address*	1234 ABC Lane	MARILEE	Physical Details Sex*	MANAGER Female			

The Alias link should be used to enter other legal names the applicant has used. Since this is part of the background check, be sure to ask the applicant if they've used other names or aliases.

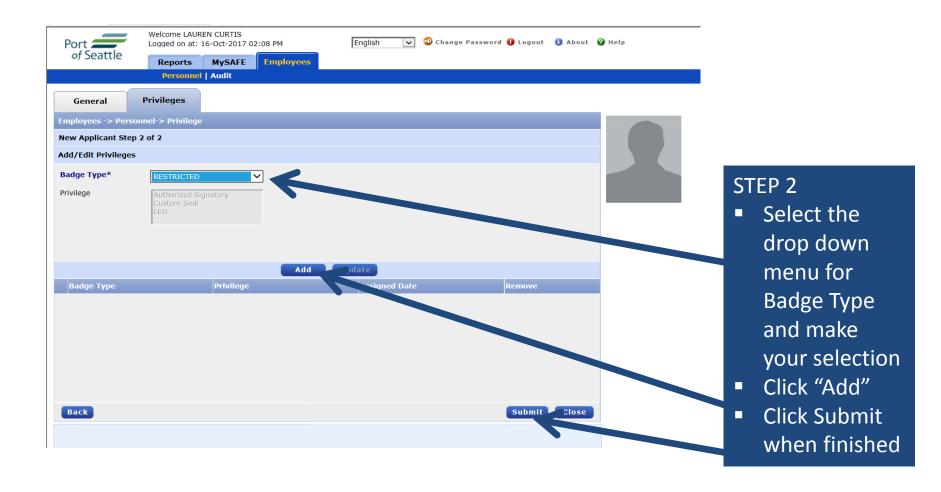


OLID	/1/3717		FIIOIIC	{ 222 } 222 - 2222
Last Name*	CURTIS	Alias	Additional Contact	{
First Name*	FRANKIE	0	SSN	123 - 45 - 6789
Middle Name	LILLIAN	0	Place of Birth*	United States of America
Status*	Pre-Enrolled V		State (if USA)	Alaska
Application Date	16-Oct-2017		Citizenship*	United States
End Date			Ethnicity*	Pacific Island Message from webpage
Date of Birth*	10-Jun-1977		If Other, (Please Specify)	Please add a Badge Type
Email			Employer*	PORT OF SEA
	,		Division*	SECURITY
			Job Title*	MANAGER 2 OK
Address Details			Physical Details	
Address*	1234 ABC Lane		Sex*	Female
City*	Seattle		Height*	5 ft 05 inches
Country*	United States of America	<u> </u>	Weight*	120 lb
State (if USA)	Washington	<u> </u>	Hair Color*	Brown
Zip*	123433 -		Eye Color*	Hazel
	,			
Reset Next				1 Submit Close

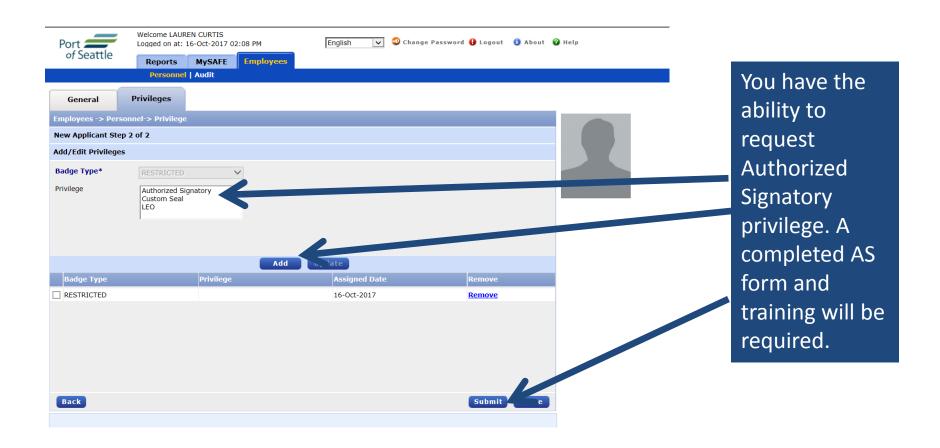
When you have completed the template, select "SUBMIT"

You will be prompted to "Please add a badge type" select "OK" and you will be taken to the Privileges tab.









Note: LEO and CBP privileges are not authorized via the Portal. Our current processes will remain the same.



Port Port of Seattle	Welcome LAUREN CURTIS Logged on at: 16-Oct-2017 02:08 PM		Change Password \rm Logout	1 About 4 Help
	Reports MySAFE Empl Personnel Audit	oyees		
General	Privileges			
Employees -> Pers	onnel-> General			
New Applicant Ste	p 1 of 2			
General Details				
UPID	7195414	Phone*	{ 222 } 222	
Last Name*	CURTIS	Alias Additional Contact	{	
First Name*	FRANKIE	SSN	123 - 45 - 6789	
Middle Name	LILLIAN	Place of Birth*	United States of America	V
Status*	Pre-Enrolled V	State (if USA)	Alaska	V
Application Date	16-Oct-2017 Enrollment Authe		United States of America	<u> </u>
End Date		nucation	Pacific Islander	<u> </u>
Date of Birth*	10-Jun-1977 Enter PIN			
Email			PORT OF SEATTLE AVIATION	
	Auti	nenticate Cancel	SECURITY	V
		Job Hae	MANAGER	<u> </u>
Address Details		Physical Details		
Address*	1234 ABC Lane	Sex*	Female	
City*	Seattle	Height*	5 ft 05 inches	
Country*	United States of America	W eight*	120 lb	
State (if USA)	Washington	▼ Hair Color*	Brown	

Once you have satisfied all the required fields, and made a badge type selection, you will be required to authenticate the enrollment with a PIN number. The PIN number is the same PIN number associated with your airport ID badge.



Port Logged on of Seattle	LAUREN CURTIS at: 16-Oct-2017 (ts MySAFE nnel Audit	2:08 PM Employees	English		O Change Pas	ssword 🚺 Logout	① About	? Help	
General Occupation		Review	& Print						
Employees -> Personnel -> Rev CURTIS FRANKIE 7195414 Pre						De	e-Enrolled		
Employer/Occupation* PORT C		ON V					e Emoned		Once you have
APPLICANT NAME: FRAN	IKIE CURTIS		UPID:	7195414 E	BADGE TY	PE: NE TRICTED	^		successfully submitted
AIRPORT IDENT AP	TIFICATION B	ADGE (AIB)	Por of	t a Sea	ttle			the electronic application, you will be taken to the "Review
	AF	PPLICANT	GENERAL I	DATA					and Print" tab.
CURTIS	FIRST FRANK			MIDDLE NA LILLIAN	ME	SUFFIX			
ALIAS LAST NAME 1. SMITH		ALIAS FIRST N 1. MARILEE	IAME		ALIAS MIDE 1. LILLIAN	DLE NAME			YOU ARE DONE!
PERSONAL PHYSICAL ADDRES 1234 ABC LANE	S	CITY SEATTLE	STATE WASHINGTON	COUNTRY USA		ZIP 123433			TOU ARE DUNE!
PRIMARY PHONE 222-222-2222	CELL / WORK PH	ONE	PRIMARY EMAI	L					

This document is an overview of the badge application just completed. Both you, as the Authorized Signer, as well as the employee have responsibilities listed in this form. This can be printed for your records and shared with the employee. This form WILL NOT be required at the time of the badge appointment, but the applicant will sign indicating they were made aware of the badge terms and conditions.

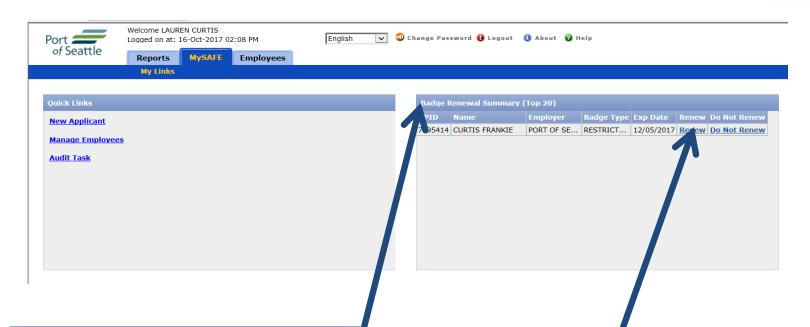
PROCESSING A BADGE RENEWAL





PROCESSING A BADGE RENEWAL





Employees due for renewal within 60 days will appear in the Badge Renewal Summary pane on the MySAFE tab.

To authorize an employee renewal, click on "Renew" next to the employee's name.

PROCESSING A BADGE RENEWAL Port Seattle



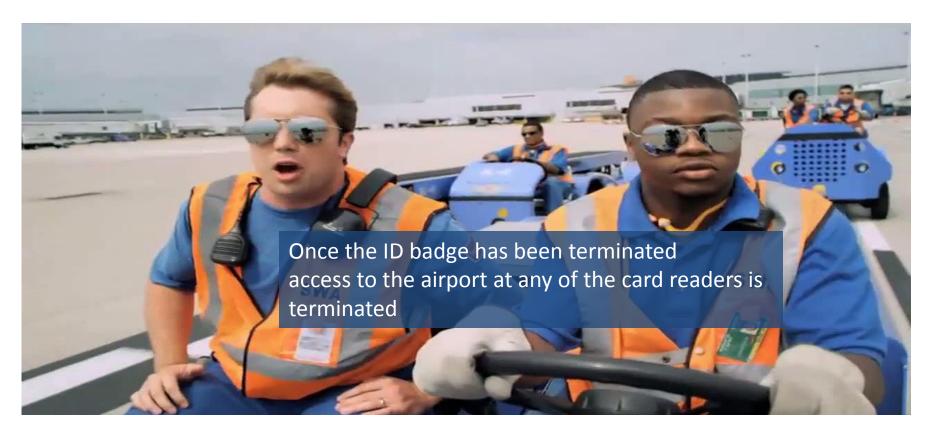
APPLICANT ACCESS LEVELS & PRIVILEGES					
LIST OF ALL	ACCESS LEVELS	ACCESS PRIVIL	EGES		
		1. RESTRICTED			
I EDANIZI	IF CLIDTIC house pro	wided information on this form that	is true complete and correct to the best of my	-	
			is true, complete and correct to the best of my authorize the release of this information to the TSA		
		ocal agencies on an as needed basis.	dutionize the release of this information to the 13A		
SIGNATURE			DATE:		
	×				
	_			_	
	PAGE 4 of 4	APPLICANT INITIAL:	DATE: 16-Oct-2017		
				~	
Rack		Donow Emcloved Application	Drint Application	loca	
Back		Renew Em; 'avee Application	Print Application	Close	
Back		Renew Emg 'avee Application	Print Application (Close	
	ou have rene		Print Application ard, you will be taken to the Rev		
Once ye		ewed from the dashbo	ard, you will be taken to the Rev	view	
Once yo	tab. Reviev	ewed from the dashbow the applicant's infor		riew need	

Caution!! Once you RENEW the applicant, they will be REMOVED from your badge renewal summary pane so it is important to note for your records who you have renewed. It is recommended that you make renewal appointments in conjunction with renewing the badge application.

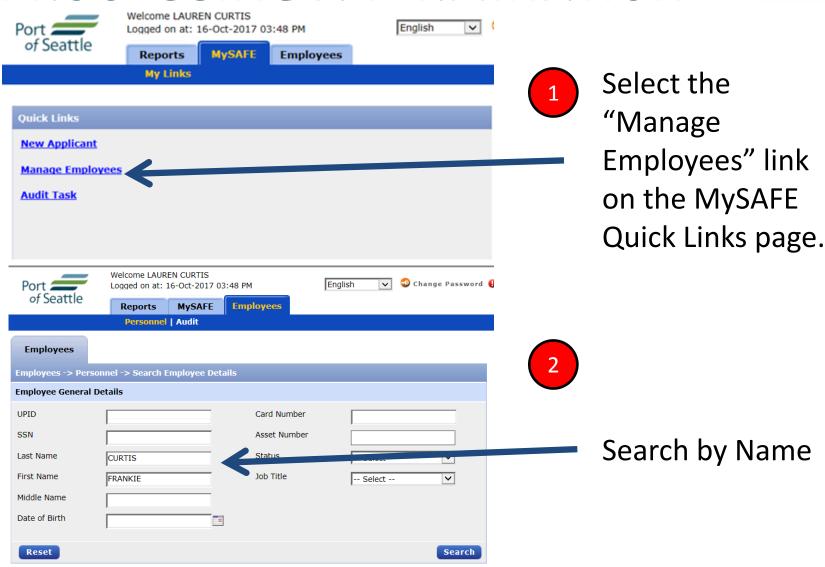
the form and select "Renew Employee Application".



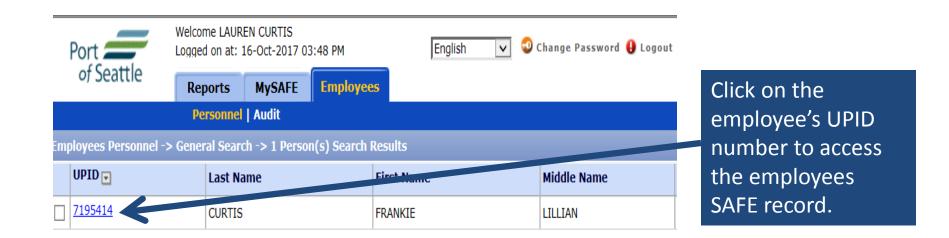
Processing an ID Badge termination in the Authorized Signatory Portal immediately disables the card access. If an employee is no longer employed, or no longer has a business need for an ID badge, the card status should be changed to "TERMINATED".





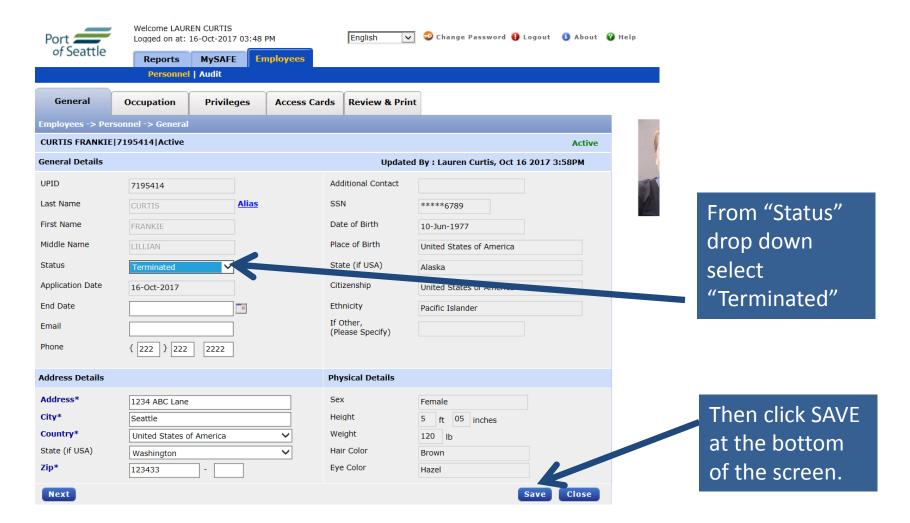






Remember, you may only access employees of your company or organization.









PROCESSING A LOST/STOLEN BADGE PORT SEARCH



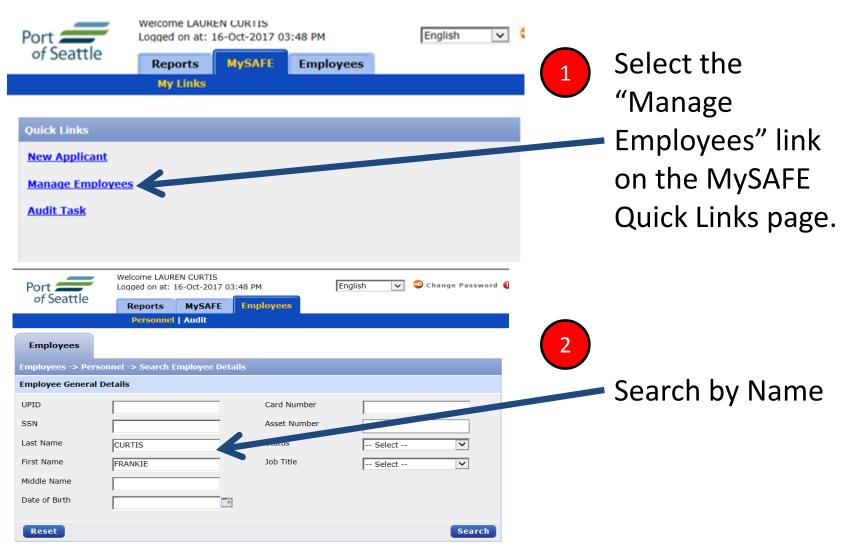
From time to time badged employees lose or misplace their ID badge. Employees who lose their badge should immediately report lost ID Badge to their Authorized Signer. The Signatory has the responsibility of changing the badge status to LOST utilizing the Authorized Signatory Portal.



If the Employee reports the badge was STOLEN, the Authorized Signer can change the badge status to reflect STOLEN in the system. Once the badge status has been changed by the Signatory, the employee may return to the Credential Center for a replacement badge. There is a \$250.00 fine associated with LOST and STOLEN badges unless a police report is provided indicating that the badge was stolen and provided the ID Badge was NOT stolen out of a vehicle. Remember that employees should never leave their ID Badge in their vehicle.

PROCESSING A LOST/STOLEN BADGE Port Seattle





PROCESSING A LOST/STOLEN BADGE PORT Seattle

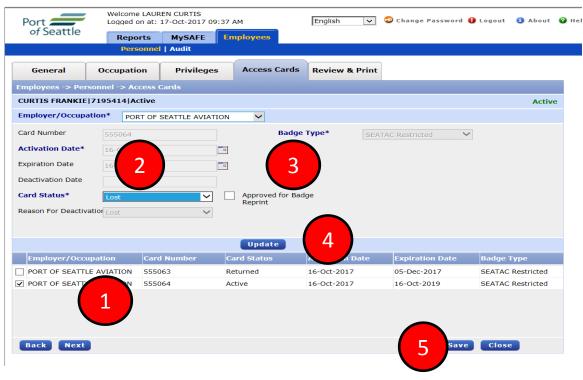


Click the Access Cards tab, to access card status information.



Once you are on the Access Cards tab:

- 1. Check the box for the ACTIVE card you intend to change.
- 2. Change card status to LOST or STOLEN using the drop down.
- 3. Approve Badge for Reprint.
- 4. Click UPDATF.
- Click SAVF.



PROCESSING A BADGE TYPE CHANGE PORT SEATTLE



Occasionally it may be necessary to request a badge that may allow different access to an employee who is already badged for your company.

For example, an Airline employee previously badged with a SeaTac Restricted (Red) badge now needs an AOA (Blue) badge with driving capability to perform their job function. This may or may not require a job title change.

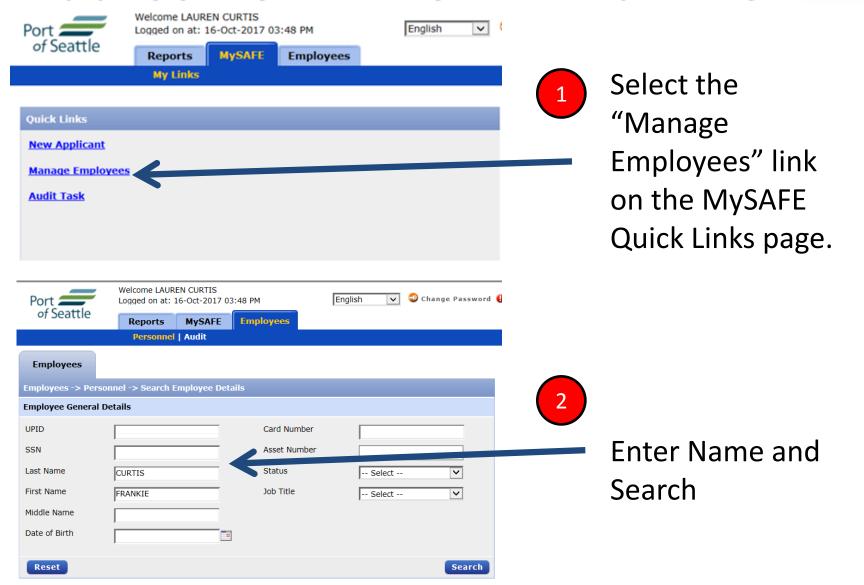
Signatories can initiate (request) the change using the Authorized Signatory Portal.



Please note that requests are subject to approval by the Credential Center and in some instances may require an additional background check. In all instances, a new badge will be printed and exchanged for the badge the employee currently hold.

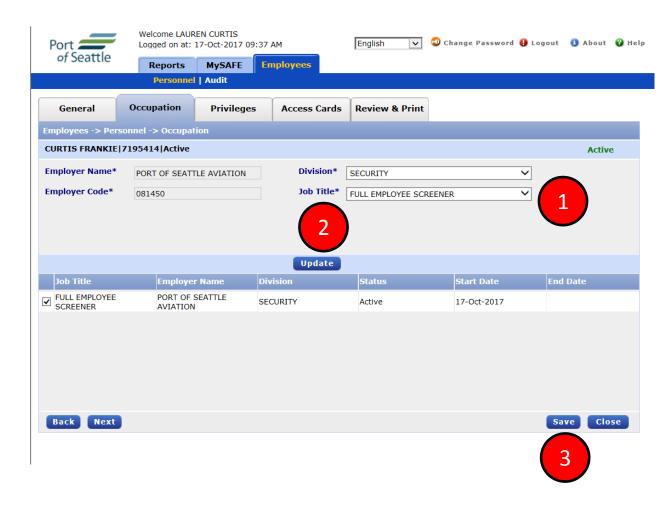
PROCESSING A BADGE TYPE CHANGE Port Seattle





PROCESSING A BADGE TYPE CHANGE PORT OF SEATTLE



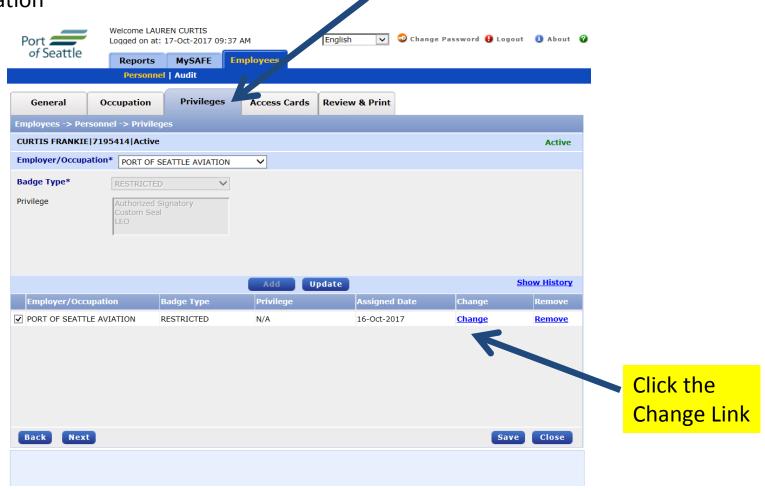


Select new Job Title from the Job Title Drop Down, **UPDATE** and SAVE.

PROCESSING A BADGE TYPE CHANGE



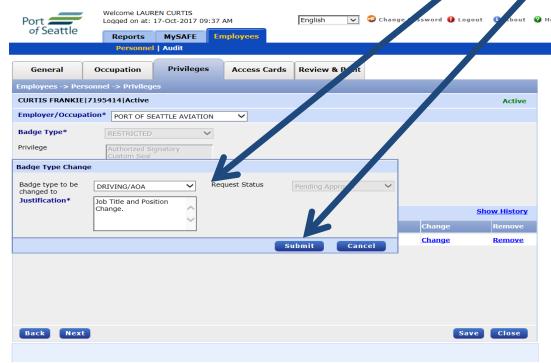
To Change the Badge Type: Go to the Privileges tab to access Badge Type Information



PROCESSING A BADGE TYPE CHANGE

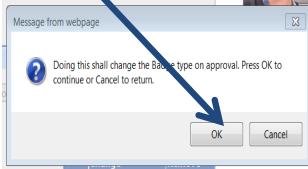


Once the <u>CHANGE</u> link is selected, a dialogue box "Badge type to be changed to" will drop down. Select the type you are initiating the change for and include a brief description in the Justification field.



Please advise the employee to return to the Credential Center with a photo ID to pick-up the new badge.

Confirm the change request by clicking OK.

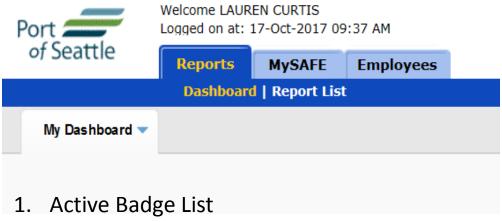


Applicant Status (Banner in the upper right hand corner of applicants	Definition
profile)	
Pre-Enrolled:	Badge data has been entered by Authorized Signer
Awaiting Clearance:	Applicant has been processed by a Credential Specialist and security checks have been submitted but CHRC a STA have not yet cleared
Security Check Complete:	Applicant has passed CHRC and/or STA but has not completed training.
Ready to Badge:	Applicant has a CHRC and STA clearance and Training has been completed by the applicant. The applicant is ready to pick up the badge within 30 business days of the last security check clearance. Badge has not yet bee issued.
Active:	Applicant has has picked up the badge within the required 30 business days.
Suspended:	Applicant occupation is suspended. Badge is Inactive
Terminated:	Applicant occupation is terminated. Badge is Inactive
Badge Status (Access Cards	Definition
Tab in the Portal)	
Active	Badge is active and printed.
Confiscated	Badge is inactive and confiscated for a security violation.
Damage	Badge is damaged and a new badge printed.(You will see this status for various reasons)
Expired	Badge is expired and has not been returned
Inactive	Badge is not active and has not been returned
Lost	Badge has been reported as missing by an Authorized Signer. Authorized Signer will check the Approved for B Reprint box to authorize CS to print replacement badge for applicant.
Returned:	Badge has been returned to the Credential Center.
Rebadge	Badge is active. The badge needs to be reprinted. This happens anytime something on the face of the badge happens been modified (Name, Job Title). This normally occurs because CBP has approved a SEAL and the badge nee be reprinted.
	Badge approved for renewal by Authorized Signer. If the badge is not expired and the AS has renewed in the potential the card status will be Renew. If the badge has expired but the AS renews the status will show Renew Authoriz
Renew & Renew Authorized	30 days).
Stt	After 30 days of Inactive/Not Returned SAFE automatically changes the card status to Revoked and triggers the
Revoked	unreturned badge fee
	Badge has been reported stolen by Authorized Signer. Authorized Signer will check the Approved for Badge Re box to authorize CS to print replacement badge for applicant. Lost badge fee will still be charged, unless emplo
	provides an in-person police report with a case number that specifically lists Port of Seattle badge as an item the

REPORTS



In the REPORTS tab, there will be several useful reports.



- 2. Expiring Badge List
- 3. CBP Seal Clearance Notifications
- 4. Security Check Notifications