Sea-Tac Airport On-Demand Taxi/Flat-Rate For-Hire New System Outreach Session August 8, 2019



Presentation Outline

- Welcome and Overview
- Purpose
- Events Leading to Today
- Review of Stakeholder Outreach Sessions
- Commission Motion from 5/28/19
- Owner/Driver Requirements
- Next Steps and Schedule
- Key Takeaways
- Questions

Purpose

New On-Demand system starting October 1, 2019

- Port of Seattle <u>needs all contact information for</u> <u>current owners and drivers</u>
 - Send to: taxipilot@portseattle.org
 - Sign up today at this meeting

Educate owners/drivers about new system

Events Leading to Today

- Eastside For Hire contract began October 1, 2016
- Stakeholder outreach sessions held in October 2018 and February 2019
- Feedback shaped recommendation to Commission on May 28, 2019
- Commission passed a motion outlining the new on-demand system

Review of Stakeholder Outreach Sessions

Job Security:

- Port issues permits directly to current owners/operators
- Lottery system for any openings that occur

Living Wages:

- Limit per-trip fees to cost recovery, including curb management
- Weekly fees paid directly to the Port
- Manage fleet size every 2 years or less based on customer demand

Review of Stakeholder Outreach Sessions-continued

Driver Voice:

- Port establishes Labor Harmony Agreement
- Worker-led non-profit organization of drivers:
 - Establishes process for adjudication of disputes
 - Process for input in day-to-day operations
 - Facilitates driver training and education

Environmental input:

Port incentivizes electric vehicles through 1) low cost loans,
 2) lower fees, 3) permit extensions for electric vehicle owners

Commission Motion from 5/28/19 Motion Link (PDF)

- (1) Vehicle owners currently offering on-demand taxi and flat-rate for-hire services will be retained during the pilot program through September 30, 2021.
- (2) The number of wheelchair-accessible vehicles shall be increased from 18 to 23. Additional wheelchair-vehicle operators will be chosen by lottery. The total number of vehicles will be limited to no more than 410.
- (3) Permits for every medallion will be issued by the Port of Seattle and will not be transferable. Prior to issuance of permits, the Port will obtain, maintain, and update complete vehicle ownership information on every vehicle.

Commission Motion

Commission Motion from 5/28/19 Motion Link (PDF)

- (4) Owners may associate with any dispatch company.
- (5) The port will collect an all-inclusive, per-trip fee of \$6/trip.
- (6) The port will contract separately for curb management services, which includes passenger loading assistance, holding lot and queue management, equal access to rotation of shifts among on-demand operators as outlined in current operating procedures, and oversight of adherence to vehicle and operating rules and requirements by owners/drivers.

Commission Motion from 5/28/19 - cont. Motion Link (PDF)

(10) There shall be quarterly outreach to owners and drivers for feedback and input on the pilot program.

(14) The commission directs the Port of Seattle Executive Director to engage with the on-demand taxi/flat-rate for-hire owner and operator community at Seattle-Tacoma International Airport to develop an agreement or memorandum of understanding that will recognize a voluntary organization with at least five years of experience as a not-for-profit organization operating in the state of Washington, that has an established process for worker involvement in decision making, and that can demonstrate support of at least 60 percent of operators included in the pilot project.

(15) The voluntary organization and the port, along with other interested drivers and owners, will explore the development of a process, available to all drivers and owners, for input on the pilot program on items such as performance of the permit relationship between the port, its curbside manager, and the owner/driver community, including scheduling, compliance, dispute resolution, and other issues related to management of the system.

Commission Motion

Owner/Driver Requirements

| Owners | Drivers |
|---|---|
| Get all contact info to the Port Both owner and driver info Stay in contact with the Port | Get all contact info to the Port Stay in contact with the Port |
| Sign an operating agreement with the Port (available soon) | Enter into separate agreement with owner Follow all agreement requirements |
| Associate with a valid dispatch company and stay in compliance at all times | Setup online account with valid payment type (Visa, MasterCard, American Express) |
| Setup online account with valid payment type (Visa, MasterCard, American Express) | Follow all Port rules and regulations (part of operating agreement) |
| Insurance requirements will consist of: Coverage limits will be consistent with current City of Seattle and King County requirements Current "floating" umbrella endorsement will not be required | |

Next Steps

August 2019:

- Get all contact information (owners and drivers) to the Port
 - Send to: taxipilot@portseattle.org
- Additional outreach sessions planned for <u>August 29</u> and <u>September 11</u>
- Operating Agreement signing
- Obtain valid payment card (Visa, MasterCard, American Express)

September 2019:

- Operating Agreement signing (continued)
- Setup online account with valid payment
- Ensure valid affiliation with dispatch company
- Ensure insurance coverage starting 10/1/19

October 1, 2019: Transition to new on-demand system

Steps to transition in late 2019

Key Takeaways!

✓ Provide email info to Port

taxipilot@portseattle.org

- ✓ August 29, September 11 follow-up sessions
- ✓ Check website for info:

https://www.portseattle.org/page/flat-rate-taxi-pilot-program#

Questions?