Sea-Tac Airport On-Demand Taxi/Flat-Rate For-Hire
New System Outreach Session
September 13, 2019
Presentation Outline

- Welcome and Overview
- Purpose
- Contact Information
- Agreement Signing & Permit Process
- Operating Agreement & Instructions
- Payment Portal
- Curbside Management Update
- Next Steps and Schedule
- Room Set-up/Table Topics
- Questions
Purpose

New On-Demand system starting October 1, 2019

• Educate owners/drivers about new system
• Provide new information regarding signing process, agreement documents, and transition information
Contact Information

• **Port of Seattle needs all contact information for current owners and drivers**
  – *Send to: taxipilot@portseattle.org*
  – *Sign up today at this meeting*

• If you did not receive an email Friday or Wednesday, we don’t have your correct contact information

We still need your contact information!
Agreement Signing & Permit Process

• Appointments have been developed for you to:
  – Sign Agreement
  – Provide required documents
    • Documents will be reviewed and verified at appointment
  – Receive Vehicle Permit
    • affixed to vehicle during appointment

• Appointments begin Tuesday, September 17, assigned by vehicle number
Agreement Signing & Permit Process

• Documents required:
  – Current DOL Certificate & Vehicle Registration
  – Certificate of Insurance
  – Current Driver’s License & For Hire License/Permit
  – Dispatch Affiliation, Medallion, and Company Information form

• Stop by the Signing and Permit Process station for more information!
Operating Agreement & Instructions

• Agreement and Instructions have been revised
• Operating Agreement changes include:
  – Operator definition (clarified)
  – Dispatch company or association affiliation change notification (added)
  – Single/Dual License requirements (clarified)
  – Driver Voice acknowledgement (added)
Operating Agreement & Instructions

• Operating Instructions changes include:
  – Hours operating for Drivers to County/City (revised)
  – Appeals process identified (clarified)
    • May have a representative present at hearing (clarified)
  – Vehicle replacement notification (revised to 1 day)
  – Other notifications at 2 days (clarified)
  – Vehicle markings/displays subject to County/City requirements (revised)
Driver Portal

Important!

1. Create your account and fill in the required fields.
   a. First Name
   b. Last Name
   c. For Hire #
   d. Email
   e. Phone
   f. Agree to Terms and Conditions

2. Once the Driver Profile registration is complete, you’ll be presented with a QR code.
Payment Method

1. Make sure to add a payment method
   (Visa, Mastercard, American Express)

2. You may add more than 1 payment method and set a default method.

3. Don’t have a payment method setup? Click Add Payment Method

https://hosting.portseattle.org/taxi/#!/Driver
Curbside Management

• Curbside Management procurement is still in process
• Curbside Management functions will continue during transition of Pilot Program
• More information on Curbside Management will be available once procurement process has been completed
Next Steps & Schedule

September 2019:

• Get all contact information (owners and drivers) to the Port
  – Send to: taxipilot@portseattle.org
• Operating Agreement signing
• Operating Agreement signing (appointments from 9/17-9/21)
• Setup online account with valid payment
  – Visa, MasterCard, American Express
• Ensure valid affiliation with dispatch company
• Ensure insurance coverage starting 10/1/19

October 1, 2019: Transition to new on-demand system

4th Quarter 2019: Initial Driver Voice meeting with Port representatives

Steps to transition in late 2019
Room Set-up/Table Topics

• Stop by tables around room for more information or if you have questions:
  – Payment Portal
  – Review & update your contact information
  – Operating Agreement and Instructions (printed versions available)
  – Agreement signing & permit appointment information

More Information Available!
Reminder!

✓ Provide email info to Port

taxipilot@portseattle.org

✓ Continue to check website for info:

https://www.portseattle.org/page/flat-rate-taxi-pilot-program#

✓ Register and complete setup for the Driver Portal

https://hosting.portseattle.org/taxi/#/Driver
Questions?