

# A New Normal: FlyHealthy@SEA

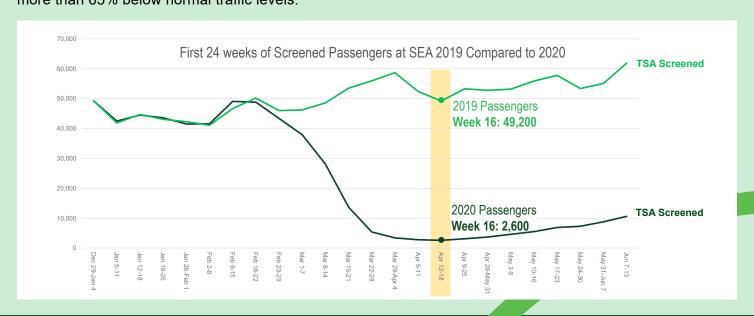
The COVID-19 global pandemic forced massive shifts in our lives. We now expect different behavior from each other and new protocols from businesses to protect our health.

We're living in a new normal. Your safety, health and well-being are our priority, always. As part of <u>FlyHealthy@SEA</u>, a few things will be different the next time you travel. We require face coverings, escalated cleaning and disinfecting, implemented physical distancing, and added touchless technologies.

Our team at Seattle-Tacoma International Airport (SEA) is ready for the incremental increases in air travel now and to come. We currently forecast being down 61 percent this year, but we know a busier terminal and better times are ahead.

### **Passenger Trends Show Gradual Return**

The number of passengers are going up at SEA, especially heading into the July 4th holiday weekend. More travelers will pass through SEA in the coming weeks as summer travel increases. We expect to see more than 20,000 departing passengers on same days before the holiday weekend. That's in comparison to only 2,500 per day during the low point of the COVID-19 crisis in March and an average of more than 13,000 per day just last week. See our latest airport activities dashboard update <a href="here">here</a>. This is still considerably fewer than what was seen last year with peak days over 68,000 passengers per day – or more than 65% below normal traffic levels.





# In case you missed it!

# **Airport Travel is Different, Know What You Can Do to Prepare**

For many travelers, this summer will be the first trip through SEA after several months. Read these travel tips and watch our virtual tour video.



## Preparing to Travel — Recovery Ready

The next time you visit SEA, your experience will look and feel different, including:

- Passengers, visitors, and workers are required to wear face coverings in the public areas of SEA
- Signage for reminders and spacing to honor physical distancing
- Plastic protective barriers that buffer interactions between travelers and airport employees
- Frequent disinfection with medical-grade cleaning products
- Added over 250 hand sanitizer stations throughout the terminal for your use. Download the SEA App with our interactive map of hand sanitizer locations.
- Each dining and retail tenant at SEA <u>developed plans</u> detailing procedures for safe operations such as physical distancing requirements, sanitation and personal hygiene protocols, personal protective equipment, and how to provide services while limiting close interactions.

FlyHealthy@SEA will continue to evolve as travelers return to the airport.

#### Help Stop the Spread – Passenger Actions

Passengers, employees, and the community can help stop the spread of COVID-19. We ask you to follow these guidelines to protect yourself, your fellow travelers and airport employees, including:









- Avoid non-essential travel Practice physical distancing
- Stay home when you are sick. And get better soon!
- Wear face coverings to help slow the spread of germs
- Maintain your distance and stay six feet (or two meters) apart from others
- No more than four in an elevator
- Using every fourth step on escalators





- Wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose, and mouth