

Inside SEA

News and information for employees
at Seattle-Tacoma International Airport

SEA
Seattle-Tacoma
International
Airport



Thank you to airport employees

Dear airport colleagues,

The last few months have been challenging for us all as we adapt to unprecedented changes at home and at work. Through these uncertain times, the dedication of our employees is keeping our airport operational, and our passengers and employees healthy. Your work matters more than ever as our airport commits to providing safe access to essential travel and services.

Because of you, our airport continues to be a lifeline for our region and community. You are helping us lead the charge to create a welcoming, healthy, and safe space for those who work and travel through our airport.

It takes many people with a variety of skills to keep an airport running. Each of you are absolutely essential as we get through these tough times and as we look toward recovery. I am heartened that our passenger numbers are gradually increasing, with May projections showing up to 9,000 passengers a day departing from SEA. As we prepare for the next phase, we must work together to maintain a safe and healthy environment at SEA. I am so proud of our airport family, and please know that we couldn't do this without you.

Thank you for everything you do.

Lance

Stay healthy and safe at SEA

Safety and well-being come first at Seattle-Tacoma International Airport. We're making physical changes to the airport, implementing new policies and protocols, and providing guidance to employees and travelers to protect everyone's health.

When you come to work at SEA, here's look at changes you'll see in the terminal designed to protect you and passengers.

- Requiring face coverings in all public areas of SEA
- Reconfiguring spaces to support physical distancing in queues, seating areas, and while moving through the terminal
- Installing 258 hand sanitizers
- Increased disinfection of high touch areas with medical-grade cleaning products
- Installing more than 4,000 signs, stanchion toppers, floor graphics and seat signs to support physical distancing
- Preparing 180 units of plastic protective barriers for installation

- Preparing temperature check implementation plan for departing domestic and arriving international travelers

We're in this together. Protect yourself, fellow airport employees, and travelers by:

- Maintaining your distance and stay six feet (or two meters) apart from others
- Practicing physical distancing with no more than four in an elevator, less than 10 in a train car, and by using every fourth step on escalators
- Wearing face coverings to help slow the spread of germs
- Washing your hands often with soap and water for at least 20 seconds
- Avoiding touching your eyes, nose, and mouth

This is just the beginning. We are hard at work planning for a busier terminal and better times ahead. Information changes rapidly.

Keep up with us on social media with #FlyHealthySEA.

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Inside SEA is a Port of Seattle publication produced for people working at SEA Airport. We welcome your comments and story tips.

Contact the editor at drawhorn.o@portseattle.org or call (206) 787-4058.

Summer 2020

SEA employee helps keep airport open and safe

Susan Lee, Senior Operations Controller at the Airport Communications Center (ACC) is one of many airport employees keeping SEA Airport safe, efficient, and open for essential operations like transporting goods and supplies in and out of the region.

We checked in with Susan to learn how her work helps maintain airport operations, and what's keeping her motivated right now.

Tell us about your job responsibilities on a typical day?

Normally, with our staff of 20, we have four people working day shift, four people working swing shift, and four people working nights. Right now we are working with two people on each shift. There are four different primary functions in the ACC:

- Resource management, where we plot and plan gate/resource parking for aircraft

- Satellite Train Service operation, to keep trains running and advise of any malfunctions
- Security Monitor Access Control System, to coordinate with security on breaches and security door issues
- Baggage maintenance, to monitor and call out alarms for the miles and miles of baggage conveyors and respond to maintenance calls

How is your job essential to keeping airport operations going?

The ACC is often referred to as the heartbeat of the airport. A lot of information travels through here and we are the primary notification system, sending out pages and alerts to the airport team.

If we weren't here, there would be a significant impact, if not stoppage of, critical airport functions. We definitely



need to be here.

What is keeping you motivated right now?

Knowing that my job is important is very motivating. What we do in the ACC is important. As long as we all feel safe, we will be here to keep the airport running ... because it has to.

The majority of people who work in the ACC have worked together for many years and we know we're essential to keep this place going. If we walk away, that's not going to happen. We trust each other and that we're doing the right thing.

Resources and trainings for airport employees

Airport Jobs

Airport jobs is open on an appointment-only basis. Visit the Airport Jobs website for a list of employers at SEA and outside the airport who are hiring and resources for employees impacted by the pandemic:

<https://bit.ly/portjobsprogram>

To schedule an appointment email airport-jobs.mailbox@portseattle.org or call 206-787-7501.

Basic Food Employment and Training Services

During COVID-19, eligible laid-off workers and near-airport community

members can receive Basic Food Employment and Training (BFET) services, job search and job placement assistance, and support services for Basic Food-eligible clients. If you are Basic Food-eligible, or want to find out if you are, email Airport-jobs.mailbox@portseattle.org, or call 206-787-7501.

Healthcare Enrollment Assistance

Are you an airport worker who is losing health care coverage? Get free enrollment assistance at Washington Health Plan Finder:

<https://bit.ly/wahealthpf>

Fair Work Center

Learn about rights and benefits available to workers impacted by COVID-19:

<https://bit.ly/workingwacovid>

Upcoming trainings

Access virtual training offerings for all airport employees:

<https://www.portseattle.org/page/airport-training>

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