

# FlyHealthy@SEA: We're Happy to See You

The COVID-19 global pandemic forced massive shifts in our lives. We now expect different behavior from each other and new protocols from businesses to protect our health.

Our team at Seattle-Tacoma International Airport (SEA) is ready for the incremental increases in air travel now and to come. We require face coverings, escalated cleaning and disinfecting, implemented physical distancing, and added touchless technologies. We are happy to see you as we stretch towards 20,000 daily departing passengers.

### The Next Phase of FlyHealthy@SEA

On July 28, 2020, SEA Managing Director Lance Lyttle and Director of Customer Experience Julie Collins briefed the Port of Seattle Commission on the next phase of FlyHealthy@SEA. The multi-layer health and safety program now includes Mask Up SEA, our facial covering promotion campaign, and temperature screening equipment and proof of concept tests for international and domestic departing passengers.

In partnership with Alaska Airlines, we conducted a voluntary proof of concept to screen domestic departing passengers for elevated temperatures above 100.4 degrees from July 14 to 31.

This work builds on voluntary temperature equipment testing we conducted in June. In that three-day study, no high temperatures were detected among approximately 1,400 international arriving passengers.

The recent two-week proof of concept yielded critical preliminary findings when considering next steps such as passenger flows, high staff demands, and hats and glasses interfere with the ability to read temperatures. It also spotlighted other considerations such as partnerships with airlines and public health officials, costs, feedback from the public and legal uncertainties. <u>Watch the briefing</u>.



## 🚰 In case you missed it!

#### **Mask Up and Express Yourself**

Your packing list may still include sunscreen, a swimsuit, and hiking boots, but now you need hand sanitizer and a face covering. We love seeing the different masks donned by passengers and airport workers. *Here are some of the best so far!* 



## Preparing to Travel – Recovery Ready

The next time you visit SEA, your experience will look and feel different, including:

- · Passengers, visitors, and workers are required to wear face coverings in the public areas of SEA
- Signage for reminders and spacing to honor physical distancing
- · Plastic protective barriers that buffer interactions between travelers and airport employees
- · Frequent disinfection with medical-grade cleaning products
- Added over 250 hand sanitizer stations throughout the terminal for your use. Download the SEA App with our interactive map of hand sanitizer locations.
- Each dining and retail tenant at SEA <u>developed plans</u> detailing procedures for safe operations such as physical distancing requirements, sanitation and personal hygiene protocols, personal protective equipment, and how to provide services while limiting close interactions.

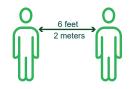
FlyHealthy@SEA will continue to evolve as travelers return to the airport.

### Help Stop the Spread – Passenger Actions

Passengers, employees, and the community can help stop the spread of COVID-19. We ask you to follow these guidelines to protect yourself, your fellow travelers and airport employees, including:



- Avoid non-essential travel
- Stay home when you are sick. And get better soon!
- Wear face coverings to help slow the spread of germs



- Practice physical distancing
  - Maintain your distance and stay six feet (or two meters) apart from others
  - No more than four in an elevator
  - Using every fourth step
    on escalators



- Wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose, and mouth

SEA Seattle-Tacoma International Airport

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