

See Say Airport

Crowd Sourced Incident Reporting System

How to get started with the See Say Airport app

The Port of Seattle is incorporating a new crowdsourced incident reporting system with the See Say Airport app. All airport employees (Port and tenants) should download the See Say Airport app to submit safety and maintenance reports.

Best practices to get started with the See Say Airport app:

Thank you for taking the time to download the App, by submitting issues you are contributing to the overall safety at SEA.

- Go to the App store (Port Employees go to Apps@Work) and download the See Say Airport app.
- Register yourself on My Info Screen Enter your name, email address and phone number.
- Allow Location and Notification services when the app asks permission. It's important for dispatchers to know where a reported problem is located. Note: The app only uses the phone's GPS location when a report is being submitted, it does not track you.
- Always send a photo (or video) when submitting a report, if you can.
- Make photos meaningful, such as take a photo of the Asset/Equipment ID tag, instead of the moving walkway that needs service.



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