



Photo: Cristian Bautista

## The Next Phase of FlyHealthy@SEA

Seattle-Tacoma International Airport (SEA) is committed to your health and well-being. The pandemic forced massive shifts in our lives. You can expect things to be different the next time you travel.

FlyHealthy@SEA is our layered, comprehensive action plan to ensure your health and well-being while traveling. We require face coverings and physical distancing, boosted cleaning and disinfecting activities, and added more touchless technologies.

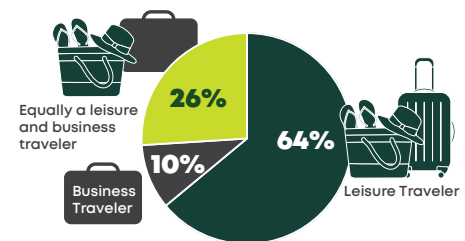
### We Hear You and We're Here for You

We're happy to see you as we stretch towards 20,000 daily departing passengers, but we understand everyone has a different comfort level about returning to the airport. We recently asked you for feedback about travel in our new normal.

We polled you on our social media and asked you in an online survey via text and email. We also partnered with KPI, an aviation marketing consultancy, to survey customer confidence in air travel amongst King County residents. In all, we received over 900 responses, and the feedback is generally consistent across platforms.

Read our [blog post](#) for what else we heard.

### What kind of traveler are you?



### Over 75% of you...



...are aware of the actions taken to ensure the health and safety of passengers.

...feel confident about the health and safety measures at SEA.



### Did you know?

Sanitizer stations and wearing masks are the two most important actions we can take in all airport touchpoints?

Good thing we have **over 250 hand sanitizer stations** and are at **93% compliance** in folks wearing masks!

## In case you missed it!

### Who Pays for SEA Airport?

Airports are like small cities. So, how does this all work? Where does the funding come from? With fewer travelers during the pandemic, how does everything continue and who's on the hook to keep things running? This [blog post](#) answers those questions.



## Preparing to Travel – Recovery Ready

The next time you visit SEA, your experience will look and feel different, including:

- Passengers, visitors, and workers are required to wear face coverings in the public areas of SEA
- Signage for reminders and spacing to honor physical distancing
- Plastic protective barriers that buffer interactions between travelers and airport employees
- Frequent disinfection with medical-grade cleaning products
- Added over 250 hand sanitizer stations throughout the terminal for your use. Download the SEA App with our interactive map of hand sanitizer locations.
- Each dining and retail tenant at SEA [developed plans](#) detailing procedures for safe operations such as physical distancing requirements, sanitation and personal hygiene protocols, personal protective equipment, and how to provide services while limiting close interactions.

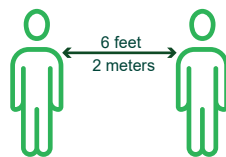
FlyHealthy@SEA will continue to evolve as travelers return to the airport.

## Help Stop the Spread – Passenger Actions

Passengers, employees, and the community can help stop the spread of COVID-19. We ask you to follow these guidelines to protect yourself, your fellow travelers and airport employees, including:



- Avoid non-essential travel
- Stay home when you are sick. And get better soon!
- Wear face coverings to help slow the spread of germs



- Practice physical distancing
  - Maintain your distance and stay six feet (or two meters) apart from others
  - No more than four in an elevator
  - Using every fourth step on escalators



- Wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose, and mouth