

# The Next Phase of FlyHealthy@SEA

Seattle-Tacoma International Airport (SEA) is committed to your health and well-being. The pandemic forced massive shifts in our lives. You can expect things to be different the next time you travel.

FlyHealthy@SEA is our layered, comprehensive action plan to ensure your health and well-being while traveling. We require face coverings and physical distancing, boosted cleaning and disinfecting activities, and added more touchless technologies.

### **Community Kudos!**

We're happy to see you as we stretch towards 20,000 daily departing passengers! We are ready for you when you're ready to travel, but we understand everyone has a different comfort level about returning to the airport. Thank you to our partners for sharing their recent experiences at the airport.

"Airports are the beginning steps of the travel ribbon, and traveler confidence has to start there. The protocols and procedures SEA, Alaska, and Delta have put together is impressive and should be copied throughout the industry. I love the attention to detail whether its signage, or a PPE Vending Machine, SEA's approach is thoughtful and methodical."

Troy Anderson, Director of Sales, Visit Seattle

"The proactive steps being taken by the Port of Seattle and the airlines goes above and beyond. The intentional approach with the safety of the passenger first and foremost leaves me not just confident but comforted – knowing there are preventative measures being taken every step of the way... I look forward to not just traveling – but having my parents and family travel too – with these safety measures in place."

Diane Dobson, CEO, Renton Chamber of Commerce



## 🝃 In case you missed it!

#### FlyHealthy@SEA Action Plan

SEA Managing Director Lance Lyttle joined Governor Jay Inslee, Delta Air Lines and Alaska Airlines for a press conference to announce Governor Inslee's new "Commercial Service Airport Requirements" for Washington state. These requirements were developed in consultation with airport operators, and mirror the measures we have undertaken through our FlyHealthy@SEA action plan.



#### Travel in a New Normal

The next time you visit SEA, your experience will look and feel different, including:

- Face coverings or masks are required
- Signage for reminders and spacing to honor physical distancing
- Plastic protective barriers that buffer interactions between travelers and airport employees
- Frequent disinfection with medical-grade cleaning products
- Added over 280 hand sanitizer stations throughout the terminal for your use. Download the SEA App with our interactive map of hand sanitizer locations.
- Each dining and retail tenant at SEA <u>developed plans</u> detailing procedures for safe operations such as physical distancing requirements, sanitation and personal hygiene protocols, personal protective equipment, and how to provide services while limiting close interactions.

FlyHealthy@SEA will continue to evolve as travelers return to the airport.

### Help Stop the Spread – Passenger Actions

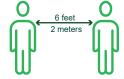
Passengers, employees, and the community can help stop the spread of COVID-19. We ask you to follow these guidelines to protect yourself, your fellow travelers and airport employees, including:







- Avoid non-essential travel
- Stay home when you are sick. And get better soon!
- Wear face coverings to help slow the spread of germs



- Practice physical distancing
  - Maintain your distance and stay six feet (or two meters) apart from others
  - No more than four in an elevator
  - Using every fourth step on escalators





- Wash your hands often with soap and water for at least 20 seconds
- Avoid touching your eyes, nose, and mouth