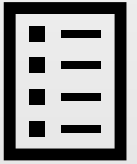


Ground Transportation Outreach Session

December 4, 2020

Meeting Agenda



1. COVID-19 update
2. Administrative update
3. Outreach meeting goals
4. Brief recap of pilot program
5. Program feedback
6. Next steps

taxipilot@portseattle.org

COVID-19 Update

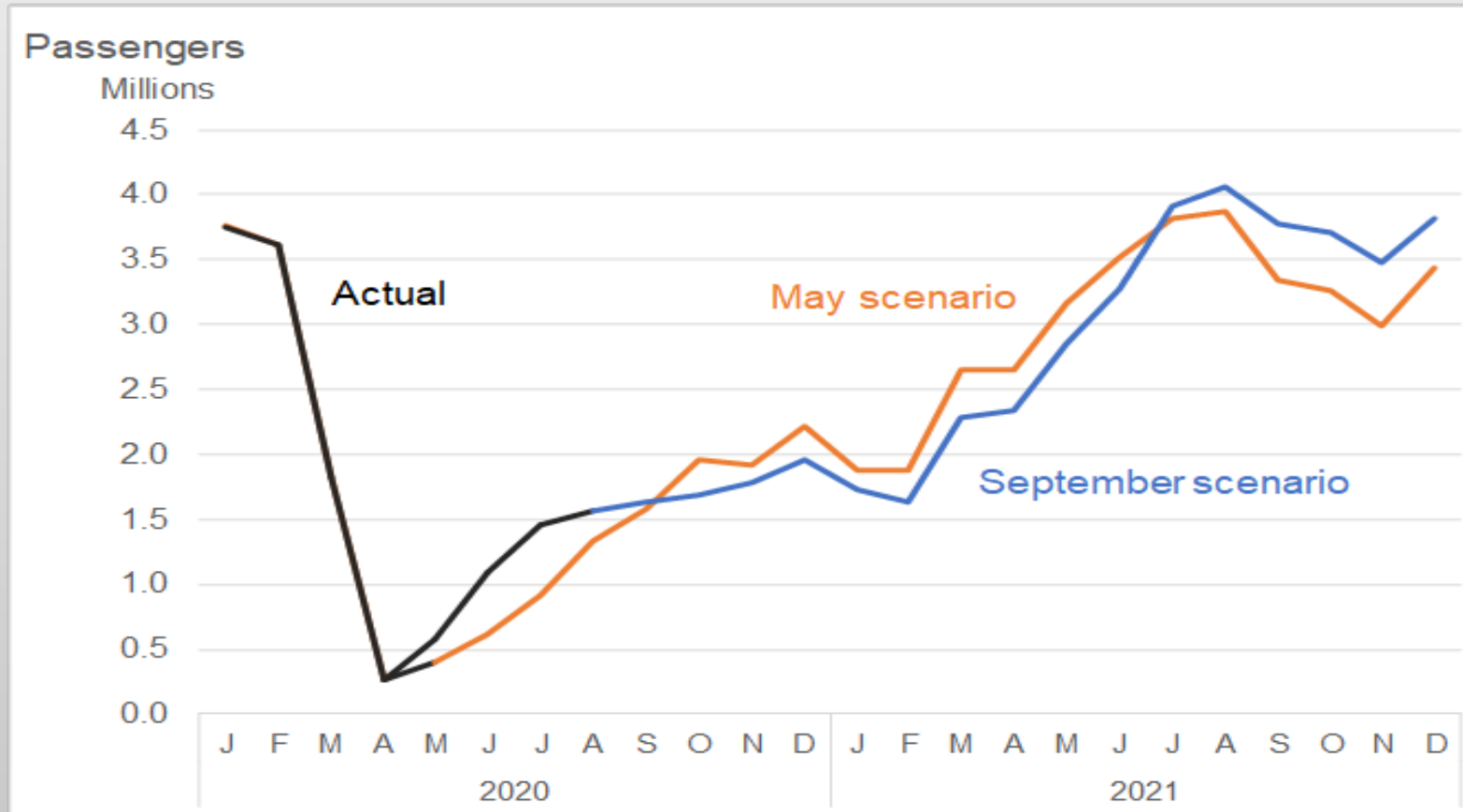
COVID-19 is continuing to have a significant impact on air travel, the Port of Seattle, and ground transportation

- This is a difficult time for all of us and we're all well aware of the ongoing effects of COVID-19 and its significant impacts on airline travel, which means significant impacts on taxi drivers
- We want to stay connected through our outreach process so we can best understand your concerns and work together
- Transportation providers to the airport are regulated by State and County jurisdictions. The Washington State Department of Licensing (DOL) has provided [guidelines](#) to support practices and communication with operators and their employees.
- The Washington State Utilities and Transportation Commission has also provided [guidance and information](#)
- Washington State's King County has established [a link to CDC guidelines](#) in both English and Spanish available to employers and operators

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Special update

COVID-19 Update – Passenger Forecast



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Special update

COVID-19 Update

Your responsibility:

- If you have tested positive for COVID-19 you must isolate and go out only to seek medical treatment.
 - Isolation means you stay home and away from others (including household members) for the recommended period of time to avoid spreading illness.
- If you have confirmed or suspected COVID-19 and have symptoms you must isolate and contact your doctor and let them know you think you have COVID-19 symptoms and would like to get tested for the virus.
- Always wear a mask when in public spaces or on Airport Property.
- It is everyone's responsibility to keep each other safe so please follow all Washington State Department of Health guidelines on COVID-19
- For more information please visit:
www.doh.wa.gov/emergencies/COVID19/Frequentlyaskedquestions

taxipilot@portseattle.org

Special update

Relief Update

- As of now the Port is not considering any additional relief
- The Port will continue to reevaluate additional relief on an ongoing basis
- Any request for additional relief can be directed to taxipilot@portseattle.org
- Information on Port of Seattle relief can be found at: www.portseattle.org/news/updates-ports-covid-19-response

taxipilot@portseattle.org

Administrative update

Deferment Update

Interest free option:

- If you are interested in paying back your balance interest-free, do not use the “pay full balance” option
- To utilize the interest free option, your SEA Taxi Per Trip Fee amount is due by March 31, 2021
- For questions about how to locate this balance, please contact Edward at ondemandpayments@portseattle.org
- If you do not pay back your SEA Taxi Per Trip Fee balance prior to March 31, 2021, you will automatically be placed into the deferral program which includes the 1% interest

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Administrative update

Office Hours for Repayment Issues

We have set up “office hours” with Edward at the GT booth to help with your repayment issues. These are going to be every Wednesday from 1-2 p.m.

- The purpose of these office hours is to help with repayment issues/questions ONLY
- Please don't use the drop-in to dispute trips or complain about invoices

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Administrative update

Meeting Goals



The purpose of these meetings is to:

- Listen to feedback from drivers and owners
- Share information and data as it becomes available
- Gather feedback to inform the future ground transportation program

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Goals

Pilot Program Recap



- The two-year pilot program began on October 1, 2019 and goes until 2021
- Outreach meetings are held quarterly (about every three months) for the duration of the program
- Feedback received at outreach meetings will help inform the next on-demand taxi/flat-rate program
- Outreach meetings conducted from Oct. 2018 to present:
 - 11 Ground Transportation outreach sessions (7 in-person, 4 via Zoom)
 - Monthly meetings with the Voluntary Organization

Pilot Program Feedback



Please share feedback on the pilot program

- Some elements we've heard requests for prior to the pilot program:
 - Affiliate with own dispatch company
 - Port sponsor of the curbside management fee
 - Maintain existing fleet
 - Direct trip fee payment to the Port
- How are these elements working?
- Is there anything that could be better?
- Any other topics you'd like to bring to our attention?

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Feedback

Post-Pilot Program Discussion



- Pilot program ends September 30, 2021
- Port staff is currently considering what the next program could look like
- Are there things you'd like the Port to consider?
- What would you like to see in any post-pilot program?

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Feedback

How would you like us to reach you?

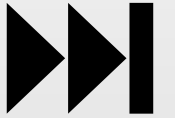


- Do you have any recommendations on improving these meetings or communicating with us in general?
- Is there a better way for us to reach out to you?
- Would you like to participate in additional surveys?

taxipilot@portseattle.org

Feedback

Next Steps



Next meeting: Q1 2021—TBD

- Contact us at taxipilot@portseattle.org
- Check Telegram for updates
- Visit www.portseattle.org/news/updates-ports-covid-19-response for the latest updates on the Port's COVID-19 response efforts

Adjourn