



Training & Recognition @ SEA

Excellent Customer Service for People with Disabilities | Self-paced E-Learning

This course covers the basics on disability sensitivity, accessible facilities and services available at SEA, commonly accepted terminology, and includes helpful resources for better customer service at our airport.

[Available on SEA Airport Online Training Portal](#) SIDA/AOA badge holders

[Content available for Sterile badge holders](#) *Content only – no tracking or reporting*

Flights to Freedom – Human Trafficking Prevention Training for the Aviation Industry | Self-paced E-Learning

This course covers what human trafficking is, how to identify, respond to potential incidents, and how to prevent human trafficking at our airport. Both employee and manager modules available

[Available on SEA Airport Online Training Portal](#)

<https://www.portseattle.org/page/airport-training-career-development>

The High 5 Program Continues ...



Let's keep celebrating SEA employees and great customer service!

Email or text the name of the person you want to send a SEA High 5 along with their customer service story!

For more details...

<https://www.portseattle.org/sea-tac/airport-employees>

Text your High 5 to (206)787-5388

or email SEAcustomer@portseattle.org