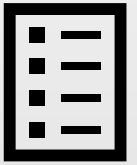


Ground Transportation Outreach Session

September 27, 2021

Meeting Agenda



1. Pilot program updates
2. Amendment and deferment process updates
3. Airport passenger metrics and forecast
4. Pilot program metrics
5. What's new at the airport
6. Feedback
7. Post-pilot program discussion
8. Next steps

taxipilot@portseattle.org

Meeting Goals



The purpose of these meetings is to:

- Listen to feedback from drivers and owners
- Share information and data as it becomes available
- Gather feedback to inform the future ground transportation program

taxipilot@portseattle.org

Goals

Pilot Program Update



- The pilot program began on October 1, 2019 and goes to Sept. 30, 2022
- Outreach will be held quarterly (about every three months) for the duration of the program
- Feedback received from outreach will help inform the next on-demand taxi/flat-rate program
- Outreach conducted from Oct. 2018 to present:
 - 12 Ground Transportation outreach sessions (7 in-person, 5 via Zoom)
 - 2 online surveys
 - Monthly meetings with the Voluntary Organization

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Recap

Pilot Program Update



Monthly V.O. meetings

- When Port hosts every other month, everyone is welcome to join
- The next Port-hosted meeting is Nov. 17 and will be posted to Telegram

Update

Amendment Process Updates



- For those that participated in the Amendment signing schedule thank you!
- If you have **not** signed Amendment 1, please visit the GT booth or download the Amendment online at [OnDemand Pilot Program website](#) sign, scan, and email Taxipilot@portseattle.org
- As we review amendments corrections may be needed, please continue to check your email regularly
- We are working on a form to submit feedback on the signing process, please keep an eye out for more information on this

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Update

Deferment Update

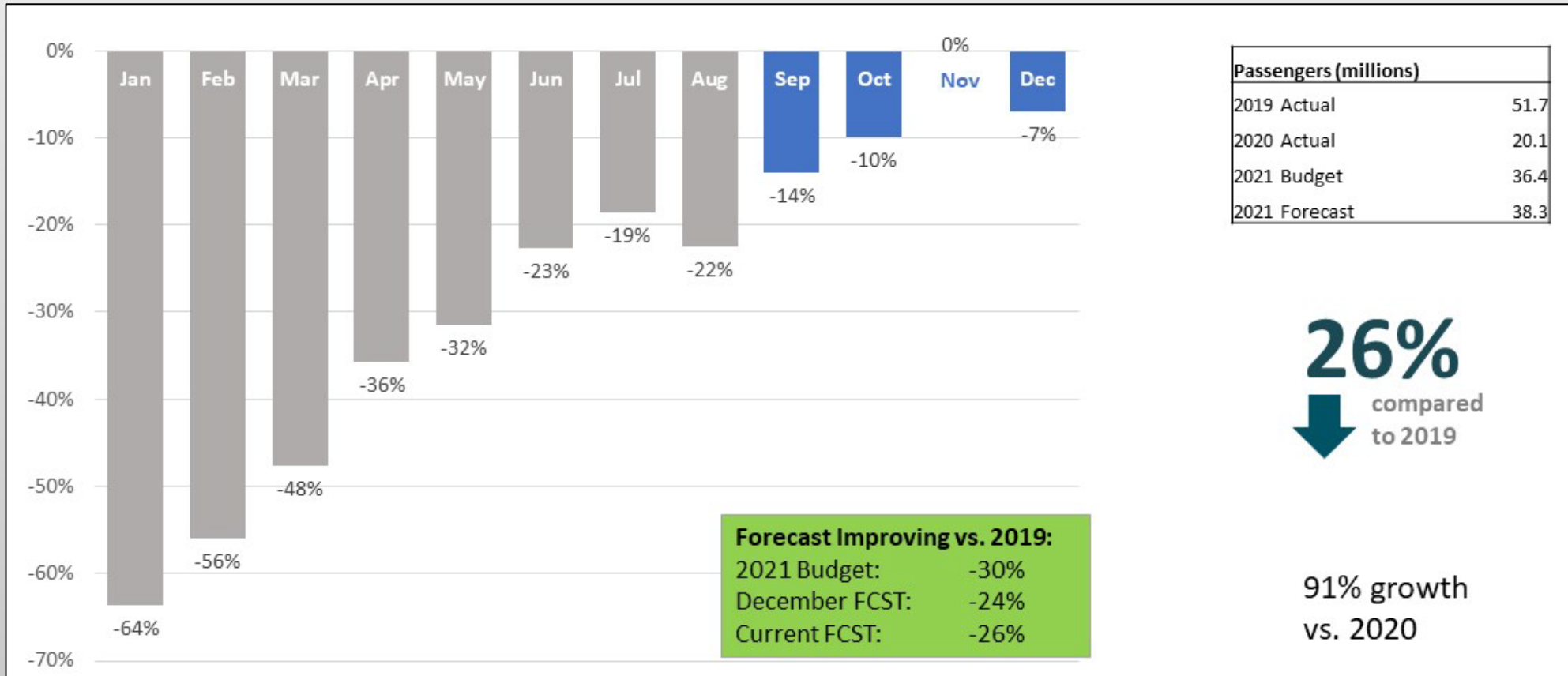


- A big **thank you** to all of those who have paid their entire deferment balance or have been making payments as part of the installment program.
- For those who are not in current on their installment payments please reach out to ondemandpayments@portseattle.org or Edward Elam for information on how to become current.
- Edward is continuing to provide assistance with this every Wednesday either at the Taxi Lot or 3rd Floor GT booth. Keep an eye out on Telegram for more information.

Update

Passenger Growth Rebounding

By month for 2021 vs. 2019



Passengers (millions)	
2019 Actual	51.7
2020 Actual	20.1
2021 Budget	36.4
2021 Forecast	38.3

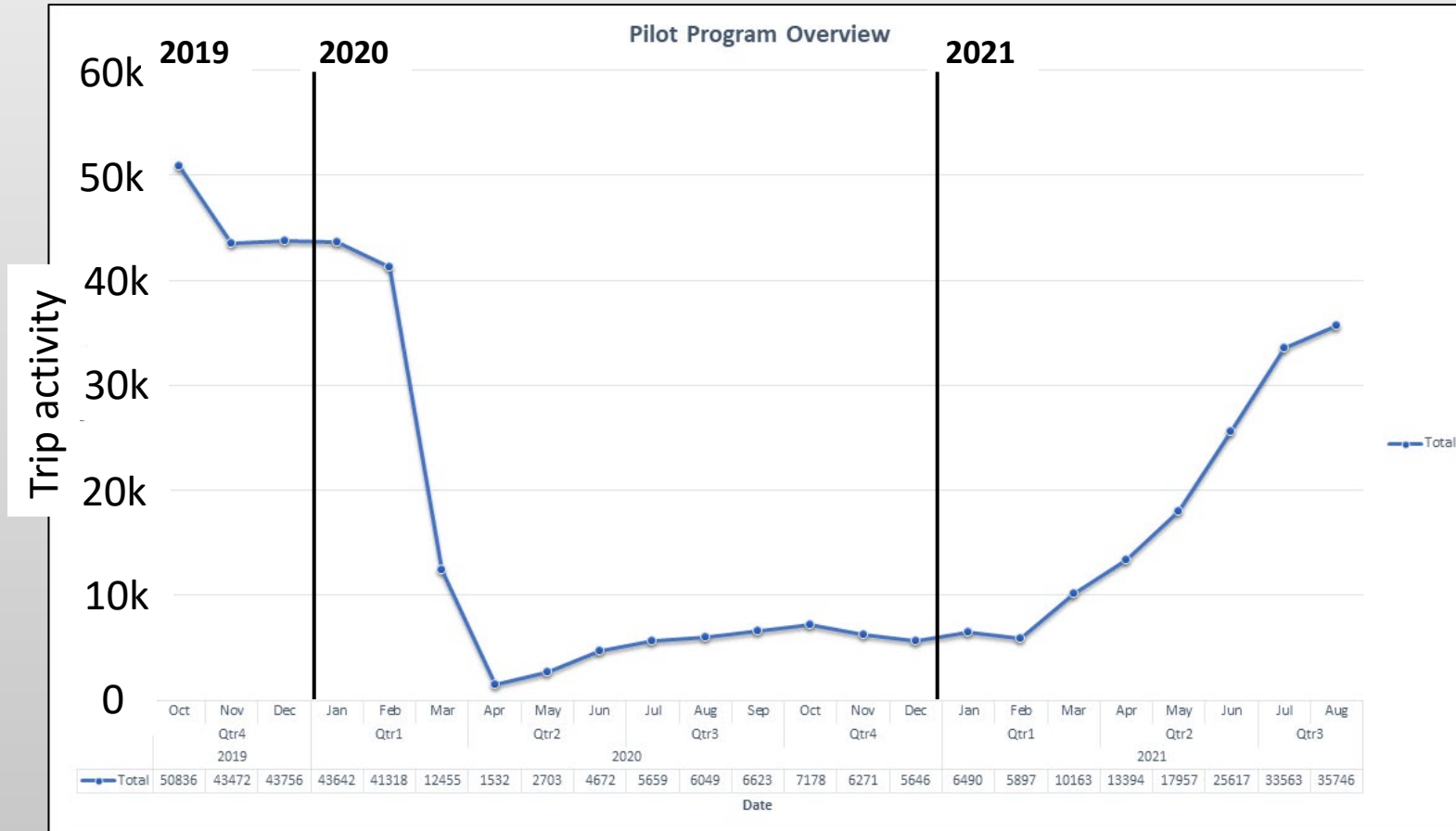
26%
↓ compared to 2019

91% growth vs. 2020

taxipilot@portseattle.org

Special update

Program Metrics – Trip Activity



Special Update

What's New At The Airport?



Airport operations at the 3rd floor

- Lane striping update
- Center curb use
- Feeder lanes
- ABM use of counters on the 3rd floor
- South curb



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Special update

What's New At The Airport?



- 160th St. lighting system upgrade project moving forward, as well as restrooms on TNC side of 160th St. facility
- Designing 10 EV charging stations to be shared by TNCs and taxi fleet
- Terminal area roadway system improvement to “widen arrivals” with additional lanes
- To be discussed more at commission meeting on Tues, Sept. 28:
 - <https://meetings.portseattle.org/>

taxipilot@portseattle.org

Special update

Feedback



Please share feedback on the pilot program

- Some elements we've heard requests for prior to the pilot program:
 - Affiliate with own dispatch company
 - Maintain existing fleet
 - Direct trip fee payment to the Port
- How are these elements working?
- Is there anything that could be better?
- Any other topics you'd like to bring to our attention?

taxipilot@portseattle.org

Feedback

Post-Pilot Program Discussion



- **Pilot program ends September 30, 2022**
- The Port continues to consider what the next program could look like
- Are there things you'd like the Port to consider?
- As the Port did before the pilot program, we will conduct outreach to you about the next program

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Feedback

How would you like us to reach you?

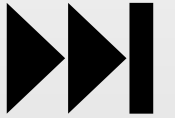


- Do you have any recommendations on improving these meetings or communicating with us in general?
- Is there a better way for us to reach out to you, particularly since we are not in person yet?
- Would you like to participate in additional surveys?
- Outreach conducted from Oct. 2018 to present:
 - 12 Ground Transportation outreach sessions (7 in-person, 5 via Zoom)
 - 2 online surveys
 - Monthly meetings with the Voluntary Organization
- VO meeting is another opportunity
- **If you didn't get the email for this outreach session, check your email that's on file with GT staff**

taxipilot@portseattle.org

Feedback

Next Steps



Next outreach session: Q4 2021—TBD

- Contact us at taxipilot@portseattle.org
- Check Telegram for updates
- Visit www.portseattle.org/news/updates-ports-covid-19-response for information on the Port's COVID-19 response efforts
- Visit the Pilot Program web page for information at www.portseattle.org/page/demand-pilot-program

Adjourn