

Ground Transportation Outreach Session

December 15, 2021

Thank you for those who operated during the pandemic

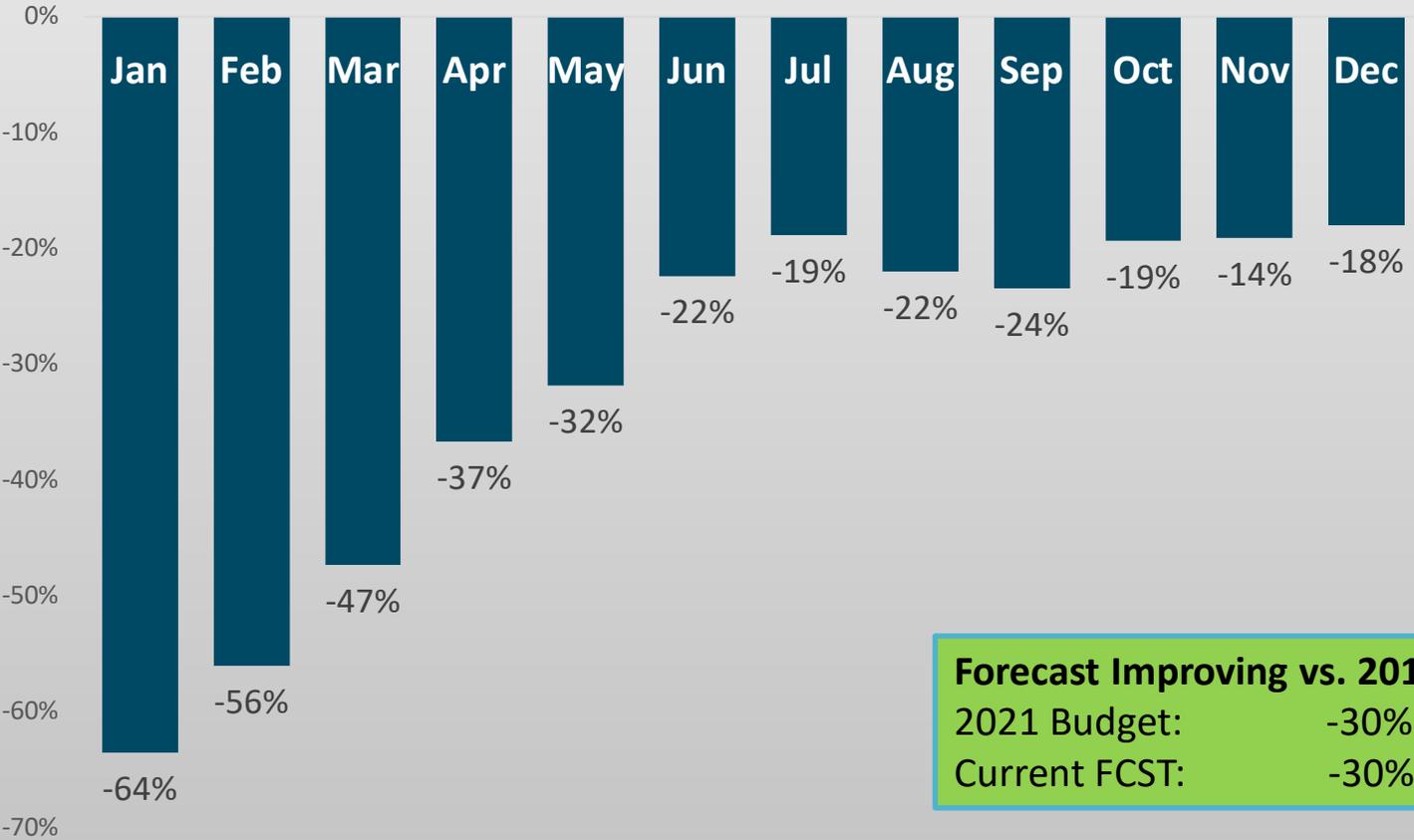


- On behalf of the Port of Seattle, we want to express our appreciation for all your work throughout the pandemic
- The airport is critically important to the region, moving tens of thousands of people across the world and back every single day
- None of that would work without being able to get to and from the airport, and we acknowledge your crucial role

Update

Passenger Growth Rebounding

By month for 2021 vs. 2019



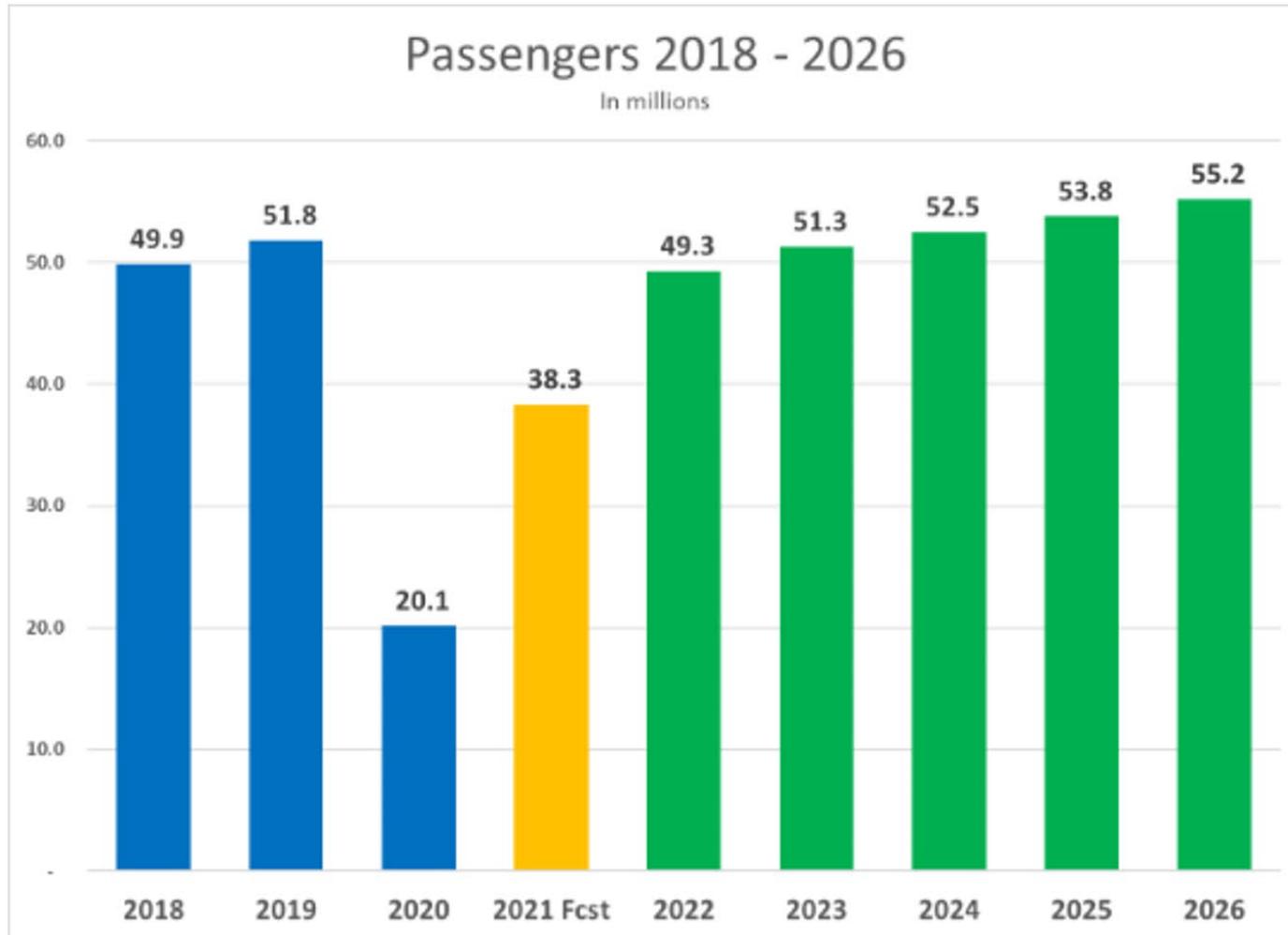
Passengers (millions)	
2019 Actual	51.7
2020 Actual	20.1
2021 Budget	36.4
2021 Forecast	36.4

Forecast Improving vs. 2019:
 2021 Budget: -30%
 Current FCST: -30%

30%
 ↓ compared to 2019

82% growth vs. 2020

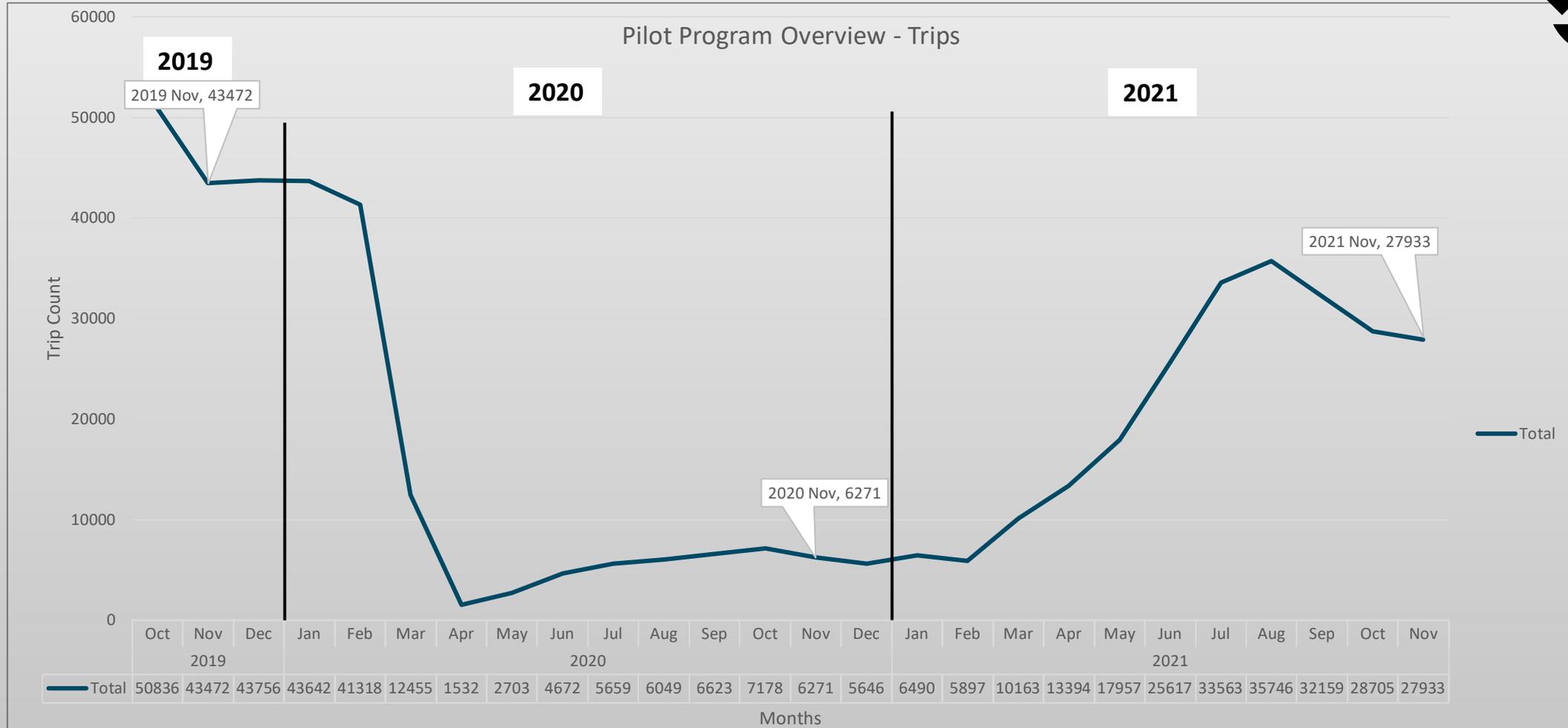
Passenger Recovery Forecast



	Annual Change	Vs. 2019
2020	-61.2%	-61.2%
2021	90.5%	-26.1%
2022	28.7%	-4.9%
2023	4.1%	-1.0%
2024	2.3%	1.3%
2025	2.5%	3.8%
2026	2.6%	6.5%

- Surpass 2019 passenger level by 2024

Program Metrics – Trip Activity



Special Update

QR Code Update



- ABM started installing QR codes on Tues, Dec. 14
- The code helps curbside management staff improve efficiency, allowing more time for customer service
- See email sent on 12/10 for more info or contact Melissa with ABM



Special Update

Licensing Update



- Per operating agreement, need to be current with valid medallion and license to operate
- City of Seattle is issuing notice to comply letters regarding medallion status starting today
 - Please contact the City of Seattle at: taxicab@seattle.gov
- King County is caught up on the for-hire licensing process and you must have an active license

Update

Post-Pilot Program Discussion



- **Pilot program ends September 30, 2022**
- The Port continues to consider what the next program could look like
- Are there things you'd like the Port to consider?
- As the Port did before the pilot program, we will conduct outreach to you about the next program

taxipilot@portseattle.org

Feedback

How would you like us to reach you?



- Do you have any recommendations on improving these meetings or communicating with us in general?
- Is there a better way for us to reach out to you, particularly since we are not in person yet?
- Would you like to participate in additional surveys?
- Outreach conducted from Oct. 2018 to present:
 - 14 Ground Transportation outreach sessions (8 in-person, 6 via Zoom)
 - 2 online surveys
 - Monthly meetings with the Voluntary Organization
- VO meeting is another opportunity
- **If you didn't get the email for this outreach session, check your email that's on file with GT staff**

taxipilot@portseattle.org

Feedback

Feedback



Please share feedback on the pilot program

- Some elements we've heard requests for prior to the pilot program:
 - Affiliate with own dispatch company
 - Maintain existing fleet
 - Direct trip fee payment to the Port
- How are these elements working?
- Is there anything that could be better?
- Any other topics you'd like to bring to our attention?

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Feedback