

# Now to WOW

Upgrading  
your airport  
experience



Seattle-Tacoma International Airport (SEA), like the greater region, experienced unprecedented growth in the last decade. As a result, the airport is getting major upgrades to meet current and forecast traveler demand.

SEA recently wrapped up improvements to one million square feet of new and upgraded facilities. That's just the beginning. Over the next five years SEA plans to invest over \$4.5 billion on projects to make your travel experience more predictable and convenient, and elevate your overall experience.

These upgrades make possible an airport journey without long lines and improvements mean you can follow a predictable and easy path with spaces, services, and amenities that make your trip just as easy at SEA Airport and the goal of Upgrade SEA.





# Upgrade SEA Projects

SEA is upgrading the customer journey from the drive in, to check in, to take off. Every part of the experience is getting an update with increased dining and retail opportunities, more space to relax and recharge, and improved efficiency. These projects are going to make the airport a lighter, natural, and more modern facility to welcome travelers with more of what you need and more of what you love!

## Airport Access Upgrades

- **Roadway Improvements Project** - Add dedicated lanes for parking, shuttles, and rideshare vehicles which will reduce congestion and give better access to get you where you need to go.
- **Automated Parking Guidance System (APGS)** - LED smart sensor indicator lights installed to help you identify occupied or available parking stalls and help navigate the parking garage with ease.
- **Curbside Accessibility and Safety Project** installed a zero grade curb on the Lower Arrivals Drive and more than doubled the accessible loading zones on Upper Departures Drive. The project also installed security posts on both drives, skybridge entrances, and along the courtesy vehicle plaza as a safety measure.

## Post-Security Upgrades

- **SEA Underground Controls Replacement** - Major upgrades to the software and controls for the SEA Underground. This update will ensure the trains run smoothly for many years to come. It is a necessary upgrade to the controls components and technology.
- **Concourse A Building Expansion for Lounges** - Adding a brand-new Delta Sky Club Lounge at the end of A Concourse as well as space for an expanded Club at SEA shared-use lounge.
- **Baggage Optimization** - Updates to technology and a centralized screening system of checked bags will allow the airport to handle peak times of passenger check-ins.

## Ticketing/Checkpoint Upgrades

- **SEA Gateway Project** - In partnership with Alaska Airlines, the north end will get a major makeover making it lighter and more modern, improve circulation, and update technology. It will also develop currently unused space on the Promenade Level.
- **Checkpoint 1 Relocation** - Moving Security Checkpoint 1 from its current location on the Ticketing Level down to the Baggage Claim Level creating more room for queuing and increased lanes and technology and service General Screening as well as CLEAR and TSA Pre-Check.
- **Main Terminal Improvements Program** - Future improvements include updating building systems, architectural finishes, and services and amenities.

## Concourse Upgrades

- **C Concourse Expansion** - A four-floor expansion allows for more dining and retail, lounges, amenities such as a Nursing Suite, Interfaith Prayer and Meditation Room, Service Animal Relief Area, and Sensory Room, and a lookout with airfield and Olympic Mountain views.
- **S Concourse Evolution** - A major remodel of the S Concourse is in the planning stages and construction is expected to kick off in 2025. This project will add more dining and retail operations, update building systems and seismic safety, and offer more services and amenities.
- **Restroom Renovation** - One of the most important elements of any airport, the restrooms! SEA is adding and updating restrooms across the B, C, and D Concourses. This project also opened up its first All-Gender Restroom in 2023.



## UPGRADES RECENTLY COMPLETED

### N Concourse Modernization

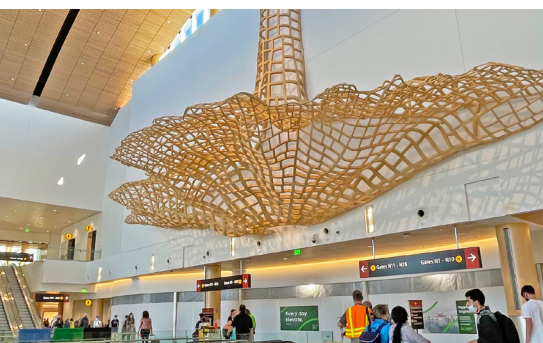
The N Concourse modernization meant not only more elbow room, but more services and amenities. The project added eight new gates and a flagship Alaska Airlines lounge. It more than doubled dining and retail amenities, added the second performance stage for the airport, and brought natural light and Pacific Northwest design features into the concourse.

### International Arrivals Facility (IAF)

The International Arrivals Facility (IAF) represents a modern welcome for international travelers, business, and economic growth. With more services to improve arrivals efficiency, the facility features an iconic pedestrian walkway, a spacious grand hall, and a new international security corridor to help reduce gate congestion during peak periods.

### Central Terminal Renovation

This renovation at the heart of the airport created a more modern design and added approximately 11,000 square feet of seating and dining with airfield views. It also added even more options which include Salty's at the SEA for fine dining and BrewTop Social for pub fare, as well as a brand-new Centurion Lounge by American Express, and so much more.





# A Focus on the Community

## Community Engagement

The Port partners with cities and organizations to enhance livability, equity, and the well-being of our closest neighbors. Highlights include:

- Creation of South King County Community Impact Fund to address an equitable economic recovery, environmental health and sustainability in underserved near-airport communities
- Convening the Airport Stakeholder Advisory Roundtable, which is currently working on strategies to reduce aircraft noise
- Connecting underserved youth with training and professional development in Port-related industries through Port internal internships and the external Youth Career Launch Program

## Economic Impact

SEA supports Washington's key strategic sectors and the 40 percent of local jobs that benefit from international trade. We are also an important driver for local economies.

- SEA supported \$5.6 billion in direct economic activity and nearly \$22.5 billion in economic activity both directly and through multiplier effects in 2018
- More than 350 different employers operate at SEA, one of the county's largest job centers
- The Port works to increase procurement, consulting, purchased goods and service sales between the Port and minority-owned, women owned, or disadvantaged businesses
- With daily nonstop cargo service across the country and around the world, the airport handles billions of dollars in international trade each year



## Sustainability

In 2022, the Port of Seattle adopted a goal to eliminate greenhouse gas emissions from its own operations by 2040 and to support industries in becoming net zero by 2050. This ambitious goal joins other commitments to meet or exceed stormwater requirements, restore habitat, reduce noise, and steward Port land. Recent achievements include:

- Becoming the first airport in the country to use renewable natural gas to heat the airport terminal
- Transporting customers to the rental car facility using clean, compressed natural gas (CNG) buses
- Requiring taxis to use CNG or have high efficiency engines (45 MPG or better)
- Treating stormwater to keep Puget Sound and creeks clean
- Taking steps to power every flight fueled at SEA with a sustainable aviation fuel blend by 2028
- Adding electric vehicle parking spaces with free charging in the SEA parking garage
- Installing nearly 600 electric charging stations for ground service equipment (GSE) throughout the airport