SAVE THE DATES

AIRPORT TRAINING

Opportunities for SEA Airport employees- at no cost!



SEA Access - Effective Communication and Support Strategies for People with Developmental Disabilities

12/6

- · Improve understanding and provide outstanding customer service for people with developmental disabilities.
- Expert instructors from ARC of King County



London Conference Room AOB:

12/6 3 pm - 5 pm (dessert/coffee @ 2:30)

11/29 12/5

Fighting Human Trafficking from the Frontline

Your role in stopping Human Trafficking: Indicators, case examples and survivor stories, what to do if you suspect human trafficking. Each online session is 2 hours.



Leaders Against Trafficking

These sessions share trends in transportation industries regarding Human Trafficking and what you can do as a leader. Each online session is 1 hour.



FIRST AID, CPR, AED, AND TRAUMA KIT

This course will help you gain the skills and confidence necessary to perform this life-saving procedure when it's needed most.

11/13

11/14

Deaf-Friendly Customer Service Training

Comprehensive, actionable information for interacting and providing excellent customer service for Deaf or hard of hearing customers!



Beijing Conference Room AOB:

9:00am-11:30AM (breakfast @ 8:30)

Back by popular demand!

EXPLORE SEA

Monthly

New Employee Welcome -Cool things about SEA, the customer experience, working and traveling through the airport. In-person and virtual offerings.

Walking Tour - Pre-Security tour to aid in your ability to help airport customers.



Visit Airport Training to register today!

SEAAirportTraining@portseattle.org

