



SEA Pups

Animal Therapy Volunteer Position Description

Strategically located at key terminal locations, or roaming, travelers can pet and cuddle highly trained SEA Pups, easing anxiety and tension.

Schedule:

2-hour shifts bi-weekly or weekly shifts between the range of 7 am – 7 pm. Minimum 6-month commitment. Occasional event opportunities outside typical scheduled shifts.

Job Duties

- Put travelers at ease through offering therapy animal pets, cuddles, and photo opportunities
- In conjunction with Animal Therapy Assistant volunteers, ensure travelers adhere to gel-pet-gel when interacting with animals
- When applicable, answer traveler's questions often around wayfinding
- Assist with Airport special events and projects as needed
- Complete online post-shift survey providing customer feedback
- Other duties as assigned

Position Requirements

- Therapy animals are required to be current on rabies and DHPP vaccinations
- Accredited with either the Pet Partners or Reading with Rover organizations. Pet Partners teams are ideally rated 'complex,' though predictable ratings are permissible after successful walkthrough with SEA Pups team
- Track record of animal therapy in 'complex' environments preferred, with 6-months animal therapy required
- 18+ years old
- Successfully complete reference and Credential Center airport badging process, which involves passing a background check in line with the Port of Seattle's employment policy
- In order to receive an airport badge, applicants must possess a Social Security Number

Qualities Desired

- Sound independent judgement and able to positively represent the Port of Seattle and SEA to external stakeholders
- Friendly personality with customer service disposition
- Strong communication skills for welcoming travelers and effectively answering questions
- Flexible and willing to be a team player
- Must be able to adhere to Volunteer Program dress code and Program guidelines referenced in the Volunteer Handbook



Scan to apply and find more information on the SEA Pups.

