



Findings from 2026 SEA Stars Airport Workforce Annual Survey

The SEA Airport Workforce Annual Survey captures trends in satisfaction, stressors, retention and workplace needs. Findings from the survey are used to develop strategies to improve work culture, reduce turnover and inform policies. The next annual workforce survey is in March 2027.

What is going well?



85%

Find their work
interesting



79%

Are satisfied with
their job



75%

Recommend their
employer as a good
place to work

What can be improved?

★ **44%**

Agree that SEA does a
good job recognizing
staff contributions

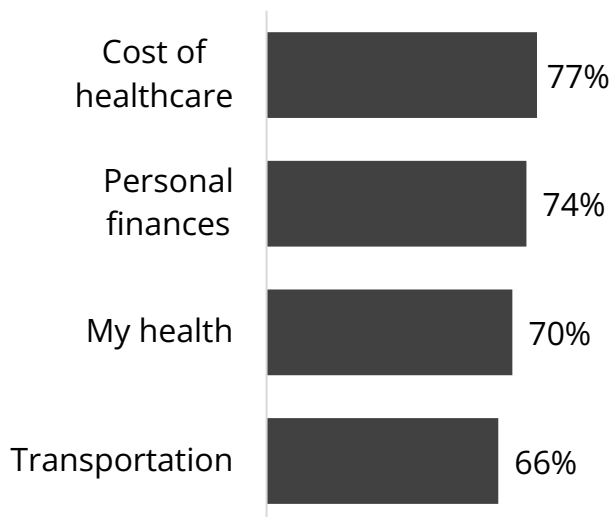
★ **60%**

Are familiar with
career opportunities at
SEA Airport

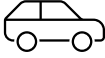
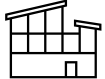
★ **61%**

Feel supported
pursuing professional
development

What are the most common stressors workers are facing?



What did workers ask for most often?

-  **Parking and shuttle**
 - Cost
 - Stall availability
 - Shuttle schedule and experience
-  **Food**
 - Deals and discounts
 - Time and options for meals and breaks
-  **Facilities**
 - Cleanliness
 - Employee-only spaces
 - Escalator and elevator reliability



The Port of Seattle is sharing these results with individual airport employers to discuss ways to collaborate and improve worker experience. In the meantime, take a look at these resources that are already available for you to use as an SEA Airport worker:



Transportation resources

Learn more about commute options with the SEA Moves program at seamoves.org and visit the transportation help desk in the Employee Services Center on the Mezzanine level, Monday through Thursday 8am – 2pm and Fridays from 8am-10am

Deals and discounts text program

Text [SEASTars](https://seastars.org) to 888777 to get text messages with airport deals and discounts, news, and information on worker resources and events



Career development resources and childcare support

Check out portjobs.org for more info on job opportunities at SEA Airport, free career development courses, and childcare navigator services.

Safety and security

Report issues one of three ways: (1) download the [See Say Airport](https://seesayairport.com) mobile app and submitting reports, (2) text 206-785-1876 with an issue, or (3) go to tellpos.com to report



All of these resources, and more, can be found on the SEA Stars webpage:
portseattle.org/SEASTars

Would you like to share your opinions about working at SEA Airport with the Port of Seattle?

Join the SEA Stars (Employee) Experience Volunteer Panel to provide your feedback on surveys throughout the year. You will earn a \$5 gift card for each survey you voluntarily respond to after signing up. Scan the QR code to join:



Questions or comments?

Send questions about the survey results or the SEA Stars panel to SEAInsightsPanel@portseattle.org

Any other comments or questions: SeaStars@portseattle.org

Published June 2026. The SEA Stars Airport Workforce Annual Survey is conducted by the Port of Seattle's Business Intelligence Department in collaboration with AV Employee Experience.