MEMBER FAQ

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Beginning in 2027, TASC will become the Benefits Account Provider for the Port of Seattle's Health Savings Accounts (HSA), Flexible Spending Accounts (FSA), and Total Wellbeing (WRA) accounts.

Action needed will vary depending on your account type and whether you have unused 2026 funds with Inspira.

Health Savings Accounts (HSA)

What is happening to my 2026 HSA account?

If your 2026 HSA account balance is over **$5**, you will receive an email from the Port of Seattle Total Rewards Team to opt into a one-time employer bulk transfer to transfer your 2026 HSA funds with Inspira to TASC. You must opt-in to process one-time employer bulk transfer by **December 18, 2026**, and successfully complete TASC's identity verification process for your 2026 HSA funds with Inspira to transfer to TASC.

If you do not opt into the one-time employer bulk transfer, your 2026 HSA funds will remain with Inspira, and your account will convert to a retail account.

What is the one-time employer bulk transfer?

The one-time employer bulk transfer will transfer your 2026 HSA funds from Inspira to TASC at no cost to you. Please note that if you opt into the bulk transfer, your 2026 HSA funds will be temporarily unavailable to use during the scheduled blackout period from

February 23, 2027 to **March 30, 2027**, while outstanding transactions are settled and your funds are transferred to TASC.

If you have a 2026 HSA balance of **less than $5**, please submit an HR Ticket.

What happens if I do NOT opt into the one-time employer bulk transfer?

If you do not opt into the one-time employer bulk transfer, your 2026 HSA funds will remain with Inspira. Your HSA account will be converted to a retail account, and you will be responsible for the **$5 per month** administrative fees beginning in 2027 and beyond.

If you decide to transfer your funds later or outside the one-time employer bulk transfer, you will need to work directly with Inspira. You will be responsible for the **$25** transfer fee and any required steps to liquidate your funds.

TASC HSA Accountholder Transfer Form (PDF) - only complete this form if you are transferring HSA funds from Inspira to TASC at a later date or outside of the one-time employer bulk transfer.

What is TASC identity verification, and why do I need to complete it?

If you opt into the one-time employer bulk transfer, TASC will send you an email to complete its required identity verification process (explained). *If TASC does not have an email address on file for you, the instructions will be sent by mail*. You must successfully complete TASC's identity verification for your 2026 HSA funds to transfer from Inspira to TASC in 2027.

Additionally, for 2027 HSA accounts you must successfully complete the TASC identity verification process before a TASC card can be issued.

How long will I be able to use my 2026 HSA funds through Inspira?

If you opt into the one-time employer bulk transfer, your 2026 HSA funds will be available through Inspira until the blackout period begins on **February 23, 2027.** After **March 30, 2027** your 2026 HSA fund will be transferred to TASC.

When will I be able to access my 2026 HSA funds through TASC?

Your 2026 HSA funds will be available after the blackout period. The scheduled target transfer date to TASC is **March 30, 2027**.

What do I do if I need to use my HSA funds during the blackout period?

During the blackout period, you will not be able to access your 2026 HSA funds while they are being transferred to TASC. You may use available 2027 HSA funds already deposited into your TASC account.

Alternatively, you may pay for eligible expenses out of pocket and request reimbursement after your transferred Inspira HSA funds become available through TASC.

When will my 2027 HSA contributions be available through TASC?

Your 2027 HSA payroll contributions will be available in TASC after the first 2027 payroll cycle (**January 15, 2027**), once the contributions have been deposited.

What should I do about recurring payments linked to my Inspira account?

Review any recurring payments linked to your 2026 HSA account through Inspira before the blackout period begins on **February 23, 2027**. If you have a 2027 HSA account, update your payment information for any recurring payments using your new TASC debit card prior to blackout period.

When will my Inspira debit card be deactivated?

If you have a 2026 HSA account with Inspira your Inspira debit card will be deactivated on **February 23, 2027** and there will be no access to those funds until the scheduled target transfer date of **March 30, 2027.** On this date your Inspira HSA funds will be available in your TASC account.

For FSA funds, your Inspira debit card will remain active for eligible 2026 FSA expenses until **December 31, 2026**.

How will my HSA investments with Inspira transfer to TASC?

Any HSA funds received from Inspira to TASC will be transferred into your TASC HSA account. You will then need to log in to your TASC account and select your preferred investment options.

Flexible Spending Accounts (FSA)

What is happening to my 2026 FSA account?

- **Healthcare FSA and Limited-Purpose FSA**: Your 2026 funds will remain with the current vendor (Inspira) through **March 31, 2027**, to account for the runout period. After **March 31, 2027**, any unused funds less than **$45** or more than **$680** will be forfeited as standard. Any unused funds between **$45** to **$680** will be sent to TASC in the month of April 2027 as your 2026 rollover amount.
- **Dependent Care FSA**: Your 2026 funds will remain with the current vendor (Inspira) through **March 31, 2027**, to account for the runout period. After **March 31, 2027**, all unused funds will be forfeited as standard.

How long will I be able to use my Inspira debit card for 2026 FSA funds?

Your Inspira debit card will remain active for eligible 2026 FSA expenses till **December 31, 2026**.

Beginning **January 1, 2027** through **March 31, 2027** any additional 2026 FSA expenses must be submitted for reimbursement via fax, mail, or online submission.

- Inspira FSA Reimbursement Claim Form (PDF)
- Inspira FSA Reimbursement Claim Instructions (PDF)

When will my 2027 FSA contributions be available through TASC?

Your 2027 FSA payroll contributions will be available in TASC after the first 2027 payroll cycle **(January 15, 2027**), once the contributions have been deposited.

When will my 2026 FSA Healthcare or Limited Purpose funds rollover from Inspira to TASC in 2027?

After **March 31, 2027**, any unused funds between **$45** to **$680** in your Healthcare or Limited Purpose FSA will be sent to TASC in the month of April 2027 as your 2026 rollover amount.

What will happen to my 2026 FSA funds with Inspira if I don't enroll in a 2027 FSA account?

Your 2026 FSA funds with Inspira will be placed in a 2027 FSA account for that member, even if they do not sign up for 2027 FSA deductions.

General

Can I change my FSA, HSA or WRA payroll deductions?

- **FSA:** Payroll deductions are based on your annual election made during open enrollment and can only be changed if you experience a qualifying life event.
- **HSA**: You can start, stop, or adjust your payroll deductions at any time during the year.
- **WRA**: The account is entirely employer-funded based on your participation in the Transportation Wallet (TW) program, so no employee payroll deductions apply.

How do I change or update my personal information?

The easiest way to update your profile is to visit your account online. You may also contact Customer Care at 1-800-422-4661.

How do I view my account activity?

You can view accounts online or via the TASC app. You can see balances, transaction history, submit requests for reimbursement and submit Support Requests.

Will I receive a paper statement?

No. Your account history is available online or on the TASC app; you may print this information as needed.

Do I need to save my receipts?

Yes. For some expenses, TASC or the IRS may require additional information to verify eligibility. Be sure to provide them promptly when requested. If you fail to submit documentation, TASC will declare those expenses ineligible and you'll have to reimburse your account. This could jeopardize the tax-exempt status of your account.

How do I know what funds are available in each of my accounts?

You may check balances online, on the TASC app, via the interactive voice response (IVR) phone system, or by calling Customer Care at 1-800-422-4661.

TASC Card

When will I receive my TASC Card?

For 2027 HSA participants, the card will be mailed after you successfully complete the TASC identity verification process.

For 2027 FSA participants cards will be mailed 10-14 business days after open enrollment closes. The goal is to have TASC cards received by employees prior to January 2027.

Please keep an eye out for additional communication from TASC regarding account activation. When your card comes in the mail, it will be in a plain white envelope.

Do I need to pay for the TASC Card?

No, if you enroll in a 2027 HSA or FSA plan TASC will send you a TASC card at no cost.

How does the TASC Card work?

Just swipe your TASC Card when making a purchase and the card will automatically determine the following: (1) how you are using your TASC Card, (2) the eligibility of each item you are purchasing, and (3) which account to use

I received my TASC Card. Do I need to activate it?

No, simply swipe it for an eligible expense. The card goes live on the first successful swipe.

Where can I use my TASC Card?

At healthcare merchants with a healthcare Inventory Information Approval System (IIAS) in place including doctors, dentists, vision care facilities, and other locations that sell medical services/products. The IIAS automatically approves purchase of eligible items from your benefits account(s) at the point of purchase. This system allows for a set of eligible items standard from merchant to merchant. For a list of IIAS certified merchants, visit www.sig-is.org/publications.